INTERCITY

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit **intercitytransit.com**

August 2018

September 23, 2018 Service Changes

The Intercity Transit Authority Board approved a service change package on July 18, 2018 that will take effect on Sunday, September 23, 2018. The changes affect nearly half of local bus routes and Express commuter routes. These changes intend to improve the reliability of Intercity Transit bus service. Maintaining a well-functioning and reliable transit system is important to Intercity Transit's customers.

Detailed information about changes to routes, schedules and bus stops will be available Friday, Aug. 31 at <u>intercitytransit.com/servicechanges</u>. Customer Service staff are available at the Olympia Transit Center, weekdays from 6:30 a.m. – 7 p.m. and weekends from 9 a.m. – 7 p.m., to answer questions about the expected changes as well as assist with trip planning. Contact Customer Service staff at <u>customerservice@intercitytransit.com</u> or 360-786-1881.

We will continue to refine bus routes and schedules in future service changes.



Public Comment Invited on the Draft Transit Development Plan

The Transit Development Plan (TDP) describes 2017 operational highlights and outlines how we anticipate using our current financial resources over the next six years. You're invited to comment on the annual update of 2018-2023 TDP at a public hearing on Wednesday, Aug. 15, 2018, beginning at 5:30 p.m. at our administrative office located at 526 Pattison Street SE in Olympia.

If you need special accommodations to participate in the hearing, call us at 360-705-5860 three days prior to the meeting. Please consider riding bus Routes 62A, 62B or 66 as they serve stops nearby.

The draft TDP will be available on Monday, July 30 at:

- intercitytransit.com.
- Customer Service at the Olympia Transit Center.
- Intercity Transit's administrative office located at 526 Pattison St. SE.
- Timberland Regional Libraries in Olympia, Lacey, Tumwater, and Yelm.

You can also request a copy from Customer Service by contacting them at

customerservice@intercitytransit.com or 360-786-1881.

If you cannot attend the public hearing, you can provide comment by:

- Mail: P.O. Box 659, Olympia, WA 98507
- Email: tellus@intercitytransit.com
- Phone: 360-705-5852

All comments must be received by 4 p.m. on August 15, 2018 to be considered.

Intercity Transit Provides Service on Labor Day



We will operate Sunday schedules on Labor Day, Monday, Sept. 3. Customer Service at the Olympia Transit Center will be open from 9

a.m. to 7 p.m. Our administrative office will be closed in observance of the holiday.

Saturday Dash Service Ends Saturday, Sept. 1



Saturday, Sept. 1 is the last Saturday the Dash operates this year. Saturday service will resume in April 2019.

Nightline Late-Night Weekend Service Resumes in September



Nightline, the weekend late-night service between downtown Olympia and The Evergreen State College (Evergreen) campus

resumes on Friday, Sept. 21. This service operates Friday and Saturday nights until 3:30 a.m. and until midnight on Sundays.

Nightline bus service is provided under a contract with Evergreen to support student access between downtown Olympia and the college during the regular school year.

Nightline service is open to the public. Regular fares apply. For more information call Evergreen's Commute Trip Reduction coordinator at 360-867-6131 or visit evergreen.edu/commute/bus.

Stay Connected in Real Time

Want to know what's happening at Intercity Transit? Now you can get real-time updates on the routes you ride, employment opportunities, service changes, Rider News and more delivered to your phone or inbox!

Sign up at **intercitytransit.com/subscribe** For more information or questions call Customer Service at 360-786-1881.



Learn How to Ride the Bus at the Thurston County Fair

Come see Intercity Transit's Travel Training staff at the Thurston County Fair on Wednesday, Aug. 1.



Visit their booth to learn more about our free, oneon-one Travel Training program. They'll offer information about signing up for a free session as well as tips for using our bus system.

You can even ride local bus service to the fair! Avoid

parking hassles and save money on parking and gas by riding Route 68. For a custom trip plan visit **intercitytransit.com/bus/trip-planner** or contact Customer Service at 360-786-1881.

We hope to see you at the fair!

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleIV@intercitytransit.com.