

RIDER NEWS

For information, contact Customer Service at **360-786-1881** or visit intercitytransit.com.

January 2025

New Route and More Service starting Jan. 5



We are ringing in the New Year with a new route and added frequency on Routes 42, 45 and 67. The new Route 14 will offer 30-minute weekday service between the Olympia Farmers Market,

State Capitol Campus, and Olympia Transit Center. Similar to our pre-COVID "Dash" service, Route 14 will improve access to the Washington State Capitol from downtown office buildings, businesses, other transit routes, and nearby parking. Route 14 begins service on Jan. 6, 2025.

Updated schedules are available at intercitytransit.com/servicechanges. If you have questions or need trip planning assistance, please call Customer Service at 360-786-1881 or stop by the Olympia Transit Center from 7 a.m. to 6 p.m. daily.

New Commute for the New Year



Start the new year with less stress and more money by trying vanpool for your work commute! A vanpool is a group of three or more people who commute together in a

comfortable van.

The group determines its daily schedule and route including one or more pick-up locations. Intercity Transit provides the van, gas, vehicle maintenance and insurance.

Why vanpool?

- **Save money**— Save on gas, tolls, maintenance,

and insurance. You can save hundreds of dollars per month over driving alone.

- **Save time**— Ride shares can use High Occupancy Vehicle (HOV) lanes, reducing the time spent commuting to and from work.
- **Less stress**— In a vanpool you can sleep, read and relax on your commute to and from work. Sharing the driving means more time for you.
- **Reduce your emissions**— Fewer cars on the road also means less air pollution, including carbon emissions that contribute to climate change.

Our flat rate vanpool fare is simple and affordable. You pay for the miles you travel each month or you can use our daily fare option. There's no risk—your first month is free!

Daily Round Trip Miles	Monthly per Person Fare
0-25	\$25
26-50	\$50
51-75	\$75
76-100	\$100
101-125	\$125
126-150	\$150
151-175	\$175
176-200	\$200
Daily Trip Fare	\$10

Visit intercitytransit.com/vanpool to learn more. Email vanpool@intercitytransit.com or call 360-786-8800 to get started today!

Online Resources

We have transitioned away from printed schedules and shifted our energy and resources to our online

information. You can print schedules for the routes you ride or you can request them at [intercitytransit.com/form/bus-schedules-order-form](https://www.intercitytransit.com/form/bus-schedules-order-form) and our Customer Service staff will mail or email them to you. You can also get printed schedules at our Customer Service locations or by calling 360-786-1881.

In addition to our online schedules, there are many free apps that allow you to track buses in real-time and plan trips. A few of these apps include myStop, Transit, Google, and OneBusAway. All of these apps are available for iOS and Android devices on the App Store and Google Play.

Bus Service on Martin Luther King Jr. Day, Jan. 20



Local and Express bus service, Dial-A-Lift and Village Vans will operate on regular schedules on Martin Luther King Jr. Day, Monday, Jan. 20.

Visit [intercitytransit.com](https://www.intercitytransit.com) or contact Customer Service at 360-786-1881 for service information.

Be Prepared for Winter Weather



Intercity Transit is committed to providing service in snowy and icy conditions as long as it is safe to do so. We encourage you to become familiar with our snow detours for our fixed routes and other helpful tips for using any of our other services in wintry conditions at [intercitytransit.com/bus/routes/snow-detours](https://www.intercitytransit.com/bus/routes/snow-detours).

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Here are a few reminders:

1. The best way to know if the route you ride is on detour or delayed is to receive real-time information from us via text message or email. Sign up at [intercitytransit.com/subscribe](https://www.intercitytransit.com/subscribe).
2. In the event of winter weather we will post information on our website at [intercitytransit.com/rider-alerts](https://www.intercitytransit.com/rider-alerts).
3. Download a free app to track buses in real-time.

Some of these apps include myStop, Transit, Google and OneBusAway.

We will continue to provide tips for traveling with us throughout the season.

When Riding at Night, Wear Something Bright – Flash a Light



The season's short, wet days make pedestrians and bicyclists less visible. Our drivers make every effort to watch for riders waiting at unlit bus stops, but we need your help!

Help ensure your safety by:

- **Wearing bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.
- **Adding some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. Reflectors in a visible location will help drivers see you in the dark.
- **Lighting yourself up.** Carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.

Remember these tips when you're riding the bus or visit [intercitytransit.com/besafe](https://www.intercitytransit.com/besafe) so you are sure to "Be Safe. Be Seen." this season.

Rider Tip



The front seats of the bus are reserved for seniors and members of the community with disabilities. Everyone is welcome to sit there, but giving up your seat for someone who needs it is appreciated. Remember not all disabilities are visible; a passenger may not forgo a seat or may ask for a seat when it is not obvious why. We're all in this together, so please be courteous to your fellow riders!

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.