

RIDER NEWS

For more information on anything in this publication, contact us at **360-786-1881**, visit intercitytransit.com or come see us at **Customer Service at the Olympia Transit Center from 7 a.m. to 6 p.m. daily**. A voice recording of Rider News can be accessed at **360-705-5851**.

July 2026

Construction Update: Bus Stops & Olympia Transit Center

Intercity Transit's Bus Stop Enhancements program is continuing to progress, and our Real Time Signage project is temporarily impacting some bays of the Olympia Transit Center.

Signage will be posted at bus stops scheduled for enhancement one week in advance, and stops will reopen as quickly as possible. Bus stop enhancement closures are also announced on [our website](#). This project makes our stops more accessible for riders and buses, and helps keep bus service efficient.

Construction at the Olympia Transit Center began June 19 and is scheduled to end July 20. Bays E and F are unavailable throughout construction, and Bay A may experience periodic blockages, which will be clearly noted via on-site signage. Route 52, which usually departs from Bay F, will shift to Bay H during construction. Route 13, normally at Bay E, will shift to Bay P on Franklin St. SE.

Thank you for your patience as we work to improve our bus system.

Reminder: Rider News Audio Recording Available

A voice recording of Rider News is available each month and can be accessed at **360-705-5851**.

The phone system allows you to listen to a menu and select a number to listen to a story. When each story ends, the next will play. You can press zero at any time to return to the main menu, or press nine at any time to be transferred to Customer Service.

Customer Service and Village Vans Support via Text Message

Riders are now able to receive support from our Customer Service and Village Vans teams via text message, in addition to phone calls. Staff will monitor and respond to text messages during business hours, and will respond to after-hours messages the next business day.



Riders can call or text Customer Service at **360-786-1881**. Business hours are 7 a.m. to 6 p.m. daily.

Village Vans is available for calls and texts at **360-705-5840**. Their business hours are 7 a.m. to 6 p.m. Monday through Friday.

July Events & Parades

Join Intercity Transit at the following July events!

July 4

Tumwater Independence Day Parade, 11 a.m.

July 10

Lacey Night Market (Polynesian Night), 5-10 p.m.

July 11

South Sound BBQ festival, 11 a.m.–7 p.m.

July 17

Lakefair 50+ in the Park, 9 a.m.–2:30 p.m.

July 18

Lakefair Parade, 5 p.m.

July 25

Nisqually Valley BBQ Rally, 10 a.m.–7 p.m.

Register for Teens Biking to Destinations



Our Teens Biking to Destinations summer program registration is open! If you have a student entering middle or high school this fall who loves riding bikes and wants to build confidence on two wheels, this program is for them! Classes are free and youth who complete the class receive a brand-new bicycle, helmet, lock and set of lights!

Participants learn essential biking skills through hands on activities and group rides on neighborhood streets. The program covers basic bicycle safety, rules of the road, bike handling techniques, and simple maintenance to help young riders feel more independent and capable.

Visit [our website](#) for program locations and registration details.

Our Teens Biking to Destinations program is funded with a grant from WSDOT and is administered by Cascade Bicycle Club. The funding comes from Washington's Climate Commitment Act (CCA). The CCA supports Washington's climate action efforts by putting cap-and-invest dollars to work reducing climate pollution, creating jobs, and improving public health. Information about the CCA is available at www.climate.wa.gov.

What is an Interline?

Once a bus reaches the end of its route, instead of turning around and driving in a loop, it continues on as another route. For example, when a westbound 9X bus arrives at Capital Mall, the same bus will continue on (interline) as either a 34 or 35, allowing for one-seat rides to downtown Olympia from many

parts of west Olympia. Often, trip planning apps like Google Maps will include a note to "remain on board" for interlined routes.

There are several ways to tell whether your bus interlines with another route:

1. The LED signs on both the exterior and interior of the bus will reflect the final destination (e.g. a 9X may say "Evergreen" if it interlines as a 34).
2. Periodic audio announcements will play inside the bus reminding passengers of the interlined route.
3. All interlines are reflected on our schedules page on our website, as well as in printed schedules.

If you have any questions about trip planning or interlines, don't hesitate to reach out to our Customer Service team at 360-786-1881 via call or text from 7 a.m. to 6 p.m. daily, or via email at customerservice@intercitytransit.com.

Safety Tip: Never Walk in Front of the Bus

Walking in front of a city bus is incredibly dangerous. Everyone wants to get where they're going and do so quickly,



but one of the least understood road hazards our Operators face is people crossing in front of a bus. The unseen risk is twofold: First and most importantly, traffic to the left of a bus cannot see what is in front of a bus. City buses, unlike school buses, have no stop sign or red flashing lights to indicate pedestrians may be crossing, and drivers are allowed to go past a stopped bus. Secondly, traffic behind buses will go out of their way to avoid being behind a bus. Drivers may swerve erratically if a bus pulls over to pick up or drop off passengers. They tend to accelerate around the bus because there is often traffic in their new lane. These commonly noticed driving habits can put a pedestrian walking in front of a city bus in a situation in which a car has just swerved from behind the bus, is now accelerating around the bus, and the driver cannot see the pedestrian. Please be safe and wait for the bus to pull away before crossing any streets, and use marked crosswalks whenever possible.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.