

**INTERCITY TRANSIT
COMMUNITY ADVISORY COMMITTEE
AGENDA
March 16, 2026 - Administrative Offices
5:30 PM**

Join on your computer: Click [here](#) to join the meeting. The meeting ID: 252 467 818 610 02 Passcode: AG6td3Uo or call in (audio only) [844\) 730-0140](tel:8447300140), [886200008#](tel:886200008) United States, New York City Phone Conference ID: 86 200 008#

CALL TO ORDER

- | | | |
|--------------|-------------------------------------------------------------------------------|----------------|
| I. | APPROVE AGENDA | 1 min. |
| II. | INTRODUCTIONS | 1 min. |
| | A. Intercity Transit Authority Representative (<i>Sue Pierce</i>) | |
| III. | MEETING ATTENDANCE | 3 min. |
| | A. March 18, 2026 (<i>Ellen Matheny</i>) | |
| | B. April 15, 2026 (<i>Suzanne Simons</i>) | |
| | C. May 20, 2026 (<i>Margaret Janis</i>) | |
| IV. | APPROVAL OF MINUTES - February 23, 2026. | 1 min. |
| V. | RIDERS' ROUNDTABLE | 10 min. |
| VI. | NEW BUSINESS | |
| | A. National Transit Employee Appreciation Day (<i>Cameron Crass</i>) | 15 min. |
| | B. Transit Ambassador Update (<i>Cameron Crass</i>) | 15 min. |
| VII. | OLD BUSINESS | |
| | A. System Redesign Q&A (<i>Rob LaFontaine/Nick Demerice</i>) | 15 min. |
| VIII. | NEXT MEETING - April 20, 2026. | 1 min. |
| IX. | ADJOURN TO FACILITY TOUR | 1 min. |

Attendance Report Attached.

Intercity Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964. For more information, see our [Non-Discrimination Policy](#).

Committee materials are available at <https://www.intercitytransit.com/agency/community-advisory-committee>.

In compliance with the Americans with Disabilities Act, those requiring accommodation for meetings should call us at (360) 786-8585 24 hours prior to the meeting. For TDD users, please use the state's toll-free relay service, 711 and ask the operator to dial (360) 786-8585.

Staff Liaison: Amanda Collins – (360) 357-1532 – acollins@intercitytransit.com

Examples of special accommodation include:

- *Sign Language Interpreters (ASL)*
- *Video Remote Interpreting (VRI)*
- *Real-time Captioning (CART - Communication Access Real-time Translation)*
- *Assistive Listening Devices (ALDs)*
- *Text Telephones (TTYs)*
- *Large Print Materials*
- *Braille Materials*
- *Audio Descriptions/Recordings*
- *Screen Reader Compatibility*
- *Qualified Readers*
- *Accessible Digital Documents*
- *Guidance/Assistance*

Please consider using an alternate mode to attend this meeting: bike, walk, bus, carpool, or vanpool. For assistance, contact Customer Service 360-786-1881.

Minutes
INTERCITY TRANSIT
COMMUNITY ADVISORY COMMITTEE
February 23, 2026 – Hybrid Meeting

CALL TO ORDER

Community Advisory Committee (CAC) Chair Rachel Wilson called the hybrid February 23, 2026, meeting of the Community Advisory Committee to order at 5:30 p.m.

Members Present: Clair Bourgeois, Ellen Matheny, Hallie Sutter, Jacqueline Garrison, JoAnn Scott, Kindra Galan, Margaret Janis, Marty Slighte, Matthew Collins, Michael Gray, Rabia Sheikh, Chair- Rachel Wilson, Suzanne Simons, and Ty Flint.

Absent: Vice Chair- Dara Dotson, DC Wheat, Jim Hanley, Shawn Sandquist, Andrew Hague, Finch Lucas.

Staff and Guests Present: Emily Bergkamp, Raymond (Ray) Velasquez, Jesse Eckstrom, Janina (Jan) Robbins, Peter Stackpole, Rob LaFontaine, Nick Demerice, and Kelly Von Holtz - Intercity Transit Authority (ITA).

APPROVAL OF AGENDA

M/S/A by JoAnn Scott and Margret Janis - Motion Passed Unanimously

INTRODUCTIONS

Chair Wilson introduced Authority member, Kelly Von Holtz as the ITA representative attending the meeting.

MEETING ATTENDANCE

- A. March 4, 2026, ITA Meeting - (DC Wheat)**
- B. March 18, 2026, ITA Meeting - (Ellen Matheny)**
- C. April 1, 2026, ITA Meeting - Cancelled - Emily Bergkamp noted that starting in April, the ITA is moving to a once-a-month schedule (the third Wednesday of the month).**

APPROVAL OF JANUARY MINUTES.

M/S/A by Ty Flint and Clair Bourgeois - Motion Passed Unanimously

Rider's Roundtable

- **Emergency Service and Fire Response:** A committee member praised Intercity Transit for using buses as emergency shelters during a fire. Emily Bergkamp noted that Intercity Transit is part of the Thurston County Emergency Management Plan, offering transportation, evacuation assistance, temporary shelter, and heating/cooling stations during emergencies.

Emily Bergkamp and Rob LaFontaine noted that despite a 3–6-hour gap in early morning service, the agency usually responds to emergency calls 24/7. Maintenance supervisors with commercial driver licenses can offer transportation during these gaps, except on Sunday nights when there is no graveyard maintenance coverage.

- **Evacuation Assistance:** Emily Bergkamp mentioned she was unaware of Intercity Transit offering shelter during the College Point Apartments evacuation last month and believed nearby businesses might have managed it.
- **Sunday Service Levels:** A member reported long wait times for Express route connections on Sundays owing to reduced service compared to weekdays.
- **Next Meeting:** Chair Rachel Wilson informed the committee that the March meeting will be at the Pattison Administrative - Operations Offices.
- **ITA Meeting Schedule Change:** Emily Bergkamp announced that ITA will reduce meetings from twice a month to once a month starting April 2026. The board will meet on the third Wednesday of each month, with special meetings for urgent budget approvals. March 2026 will be the last month with two meetings.

NEW BUSINESS

A. Bus Buddy Program Update – *Janina (Jan) Robbins – Bus Buddy Coordinator*

Leadership and Background

Jan Robbins, who originally served as the Bus Buddy Coordinator from 2013 to 2015, has returned to lead the program following the retirement of the previous coordinator. With a professional background in technical writing and organizational communication, Jan has consistently focused her career on workforce development and advocacy for vulnerable populations.

Program Overview

The Bus Buddy program in Thurston County operates as a grant-funded initiative supported by the Washington State Department of Transportation (WSDOT). It is sponsored by Catholic Community Services (CCS) and works in close partnership with Intercity Transit (IT). Functioning under the CCS Volunteer Services umbrella, the program's primary mission is to serve seniors and adults with functional limitations. In her renewed role, Jan has set a new objective to broaden outreach efforts to include low-income individuals.

Peer-to-Peer Assistance

Bus Buddies are experienced transit riders who provide peer-to-peer support. Their assistance includes trip planning and travel training, helping new riders build confidence in using the transit system.

Recent Program Updates

- Streamlining the client intake process by introducing electronic signatures
- Reestablishing monthly orientation sessions for new participants
- Conducting a volunteer recruitment drive with the goal of reaching 20 active volunteers to support the forthcoming Intercity Transit system redesign (currently 12 volunteers are enrolled)
- Exploring the launch of a "Junior Bus Buddy" pilot program at local high schools to promote transit as an essential life skill

Volunteer Experience and Regional Connectivity

During the meeting, David Goodpastor, a veteran and active Bus Buddy, shared insights from his collaboration with transit staff to introduce new bus stops serving large apartment complexes. He emphasized the significance of regional transit connectivity, particularly in anticipation of major events such as the World Cup. David also praised the transit system's accessibility and cost-effectiveness.

Q&A on Support for Multilingual and Hard of Hearing Participants

Jan emphasized the program's commitment to assisting all individuals. They plan to work with Intercity Transit and Catholic Community Services for interpretation services and may use translation apps like the Purple app to overcome language barriers.

B. Smart Sensor AI Cameras Demonstration Project Update - Peter Stackpole - Development Director

Peter Stackpole, Development Director, provided an update on Intercity Transit's USDOT Smart Grant demonstration project, which is being conducted in partnership with the City of Lacey. This pilot initiative features the installation of AI-enabled smart sensors at ten intersections situated near the Lacey Transit Center and along Martin Way. The primary aim of these sensors is to analyze the movement patterns of vehicles, buses, bicycles, and pedestrians within these areas.

Although the project was initially designed to include a second stage for full-scale implementation, Stackpole reported that the USDOT has recently discontinued the Smart Grant program. Despite this change, all existing Stage 1 demonstration projects, including this one, will continue as planned. The initiative is fully supported by grant funding, with up to \$40,000 per year in eligible costs covered for the City of Lacey under an interlocal agreement.

The technology deployed in this pilot leverages computer vision to evaluate multimodal interactions and overall system performance. Stackpole highlighted the privacy-centric design of the sensors, noting that they do not collect personally identifiable information, track individual faces, or capture license plate data. The system is intended strictly as a planning tool to support transit and infrastructure improvements, rather than for enforcement purposes.

The demonstration project officially began in late August 2025 after some initial administrative delays. Data collection is scheduled to start in late spring or early summer, with the project aiming for completion by November 2026.

Q&A on Intersection Capability and Pedestrian Safety

Peter stated that sensors monitor pedestrians, bicycles, and vehicles at signalized intersections, with a range of about 350 feet. Using machine learning, the system can extend pedestrian signals for those needing extra time to cross.

Q&A on Transit Signal Priority (TSP) and Regional Coordination

Peter clarified that while TSP is active in Olympia, Lacey, Tumwater, and WSDOT areas, data collection for operational improvements has been limited. A cloud-based TSP pilot program is being considered for real-time adjustments and improved data dashboarding.

Q&A on Funding and Partnership Benefits

Addressing concerns that the City of Lacey might benefit more from the data than Intercity Transit, Peter argued the project is a "win-win". He explained that safer intersections and reduced multimodal conflicts benefit transit by ensuring passenger safety and reducing traffic delays. He also noted that Intercity Transit is willing to fund infrastructure upgrades through grants, emphasizing regional coordination for efficient bus movement.

Q&A on Future Expansion to Olympia

Peter explained that although all cities were invited to the pilot, some lacked the necessary technicians. The goal is to expand the technology to high-capacity corridors throughout the service area if the Lacey project succeeds.

C. Progress Report on May System Redesign - Rob LaFontaine - Deputy Director Planning & Nick Demerice - Chief Communications and External Relations Officer

Implementation and Internal Preparation

Following the Transit Authority's adoption of the system redesign proposal on December 3, 2025, the agency has transitioned into full implementation mode. Rob LaFontaine explained that a key focus is on retraining more than 300 operators to work with the entirely new transit system. The staff is also finalizing schedules within the agency's software, which includes defining new route names, crafting route descriptions, and updating stop coordinates. These updates will be integrated with external tools such as Google Maps and the "OneBusAway" app to support rider navigation and access to information. Additionally, consultants are collaborating with the agency to complete professional-quality system maps, as the current versions serve only as temporary placeholders.

Communication Strategy for Riders

Nick Demerice outlined a multi-phase communication strategy aimed at reducing rider anxiety and increasing awareness of the upcoming changes. The agency is shifting from a general "awareness" phase to an "action-oriented" phase beginning in mid-March, encouraging riders to familiarize themselves with new routes, sign up for rider alerts, and try out a standalone trip planner that is currently being developed. The "Next Stop" branding is being used to connect the redesign to the goals set forth by the voter approved 2018 Proposition 1 for increased sales tax authority, reinforcing the agency's commitment to improvements.

Physical Improvements to Transit Infrastructure

Physical enhancements are also underway as part of the system redesign. Contractors are installing approximately 100 new bus stops throughout the service area. Of these, around 37 locations, including Henderson Blvd and Pioneer Park, will feature new concrete pads, improving accessibility and comfort for riders.

Q&A on Refining Routes After Implementation

Rob mentioned that while minor adjustments can occur during regular service changes, the aim is for the redesigned system to remain stable. The maps and guides should be seen as a reliable reference for the community to avoid confusion from frequent changes.

Q&A on Accessibility and Translation

Nick explained that the redesigned website meets modern accessibility standards. For non-digital users, interpreter services and ASL support are available through customer service. They avoided uploading unmediated PDFs to ensure screen reader compatibility.

Q&A Outreach and Community Partnerships

Nick listed various community partners, including the Olympia Youth Council filming a PSA, local HOAs, senior centers, and the Timberland Regional Library system. The agency sponsors local events like Arts Walk and a family theater production of "Don't Let the Pigeon Drive the Bus" to reach thousands of residents. Staff and ambassadors are distributing business cards with QR codes to direct riders to the redesign web hub.

Q&A on Express Service and Stop Locations

Rob explained that the main express route will be the 9X, with limited stops. Other routes like the 610 (Lacey Connector) are considered commuter services but may stop more often than a rapid express. Efforts are underway to clearly indicate which stops the express routes will skip to inform the public and operators.

Q&A on Specific Infrastructure (Martin Way Roundabout)

Rob and Peter stated that the bus turnaround at Martin Way and Meridian is in the traffic analysis and design phase. Construction will need future grant funding and is a long-term goal, not part of the imminent May redesign.

Rider's Roundtable Cont.

No other discussion

REPORTS

February 4, 2026, ITA Report - Rachel Wilson

Chair Wilson reported on the February 4th Intercity Transit Authority meeting. Key actions included the approval of audio and visual enhancements for the boardroom and the acquisition of replacement vehicles to support the Village Van program. Additionally, Carolyn Cox and Sue Pierce were re-elected to continue their service as Chair and Co-Chair of the ITA Board, respectively.

February 18, 2026, ITA Report - Ty Flint

Ty Flint reported on the Intercity Transit Authority meeting held on February 18, 2026. Operations Deputy Director Cameron Crass presented the Transit Ambassador Program, launched in June 2025 as a one-year pilot. Six ambassadors, former drivers or security personnel, assist passengers and support coach operators during high-traffic times and in challenging areas. The program has been successful and well-received, leading to plans to expand to 12 ambassadors by June 2026.

Collaboration Sub-Committee Report - DC Wheat

No Report

General Manager's Report - Emily Bergkamp

Winter Bicycle Commuter Contest

Intercity Transit is once again encouraging residents to participate in the annual Winter Bicycle Commuter Contest throughout the month of February. This free event is open to all ages and encourages biking for any purpose. Participants can still register for the final days of the month through the contest website.

World Cup Planning

The Olympia, Lacey, and Tumwater area has been designated as a "fan zone" for the FIFA World Cup, with an outdoor viewing area planned at the Port of Olympia near the old KGY radio station. To support festivities, Intercity Transit plans to increase frequency on local routes and implement detours to provide direct service to the fan zone. Specific service enhancements are being planned for match days in Seattle, as visitors often stay in hotels up to two hours away from the stadium. A Juneteenth event on June 19th will serve as an initial service test. Additionally, IT will promote a "Pokémon Go" style app designed to encourage tourism and support local businesses via transit.

CAC Stipend Program Success

Intercity Transit has completed its first full year of the Community Advisory Committee (CAC) stipend program. The program was established to remove barriers to participation, such as childcare or travel

costs. Data shows the initiative has been highly successful, with average member attendance increasing from 60% in 2024 to 92% in 2025.

Agency Recruitment and Internal Projects

The agency is currently recruiting for a Chief of Staff (formerly Director of Strategic Programs) to act as a strategic advisor to the General Manager. This role will function as "connective tissue" between departments during a period of significant change, including the system redesign and the implementation of a new ERP system. The recruitment period remains open until March 25th.

General Manager Transit Experience

General Manager Bergkamp shared reflections on her recent experiences riding the bus, including navigating stop closures due to ongoing refurbishments. She emphasized her commitment to regular riding to better understand the challenges faced by transit-dependent residents, such as the anxiety of missing trips. She also commended the professionalism of IT operators and the positive, respectful culture among the agency's riders.

NEXT MEETING: 5:30pm March 16th, 2026, at ADOPS Boardroom 510 Pattison St SE. Olympia, WA 998501.

- **ADJOURNMENT** Meeting adjourned at 7:15 p.m.

Prepared by Nicole Jones

COMMUNITY ADVISORY COMMITTEE
AGENDA ITEM NO. 6-A
MEETING DATE: March 16, 2026

FOR: Community Advisory Committee

FROM: Cameron Crass, Operations Deputy Director, 360-705-5824

SUBJECT: National Transit Employee Appreciation Day

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- 1) **The Issue:** In honor of National Transit Employee Appreciation Day, staff will share footage highlighting how Intercity Transit Operators and frontline transit staff make a difference in our communities.
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- 2) **Recommended Action:** This item is for information only.
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- 3) **Policy Analysis:** Complimenting Intercity Transit’s Employee Recognition Program, National Customer Service Week, Transit Appreciation Day, and Annual Holiday Banquet, it is our privilege to participate in National Transit Employee Appreciation Day to thank Operators and other frontline staff and volunteers for their service to the community.
-
- 4) **Background:** Intercity Transit equips all buses and Dial-A-Lift vehicles with surveillance capturing dashcam, exterior video, interior cabin video, and operator audio. Surveillance assists the agency with reviewing security incidents, collisions, and customer comments. Staff have been able to utilize this camera system to locate lost items, identify missing persons, demonstrate real-life scenarios of defensive driving, and more. Upon reviewing situations, which are typically brought to supervisors’ attention through event reports, customer comments, and public records requests, we discover Operators’ heroic actions from behind the wheel. This presentation will provide an overview of the existing system and highlight some footage to show “a day in the life” of an operator.
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- 5) **Alternatives:** N/A.
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- 6) **Budget Notes:** This item is for information only.
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- 7) **Goal Reference:** **Goal #3:** “Maintain a safe and secure operating system.”
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- 8) **References:** N/A.

**INTERCITY TRANSIT
COMMUNITY ADVISORY COMMITTEE
AGENDA ITEM NO. 6-B
MEETING DATE: March 16, 2026**

FOR: Community Advisory Committee

FROM: Cameron Crass, Operations Deputy Director, 360-705-5824

SUBJECT: Ambassador Program Update

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- 1) **The Issue:** Provide an update on the Ambassador Program.
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- 2) **Recommended Action:** Information only.
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- 3) **Policy Analysis:** Staff provide the Authority and Community Advisory Committee status reports on various agency programs.
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- 4) **Background:** Intercity Transit launched the Ambassador Program as a one-year pilot in June 2025 to strengthen our connection with the community and enhance the experience for both riders and Operators. Since its launch, the program has had a meaningful and positive impact across the system and has been well received by passengers, Operators, supervisors, and management.

Six Ambassadors were hired via an internal recruitment process conducted in Spring 2025. Ambassadors received focused and specialized training prior to going into service. All six continue to serve in these roles today, providing consistent, familiar, and trusted support to riders throughout the system.

In the past six months, Ambassadors have engaged with passengers more than 4,400 times, offering assistance, information, and guidance on how to navigate transit services. These interactions have helped reduce barriers to access, supported new and vulnerable riders, and fostered a more welcoming and inclusive transit environment. In addition, Ambassadors have helped address over 1,000 passenger behavior-related concerns, often resolving situations through early, positive engagement. This proactive presence has reduced the need for operator intervention, allowing Operators to remain focused on safe and reliable service. It has also reduced the need for law enforcement assistance as well.

Ambassadors have maintained a strong presence across the entire system, riding every route in the network. Their highest levels of engagement have occurred on Routes 62A and 62B, with nearly 8,000 rides combined; Route 13 with more than

1,500 rides; and Route 68 with over 1,300 rides. This visibility helped build familiarity and trust with regular riders and provided timely support in areas of greatest need.

Additional examples of the Ambassador program's success will be provided, including situations where they were able to support passengers, assist Operators, and connect the community to much-needed resources.

5) **Alternatives:** N/A.

6) **Budget Notes:** N/A.

7) **Goal Reference:** **Goal 1:** "Assess the transportation needs of our community throughout the Public Transportation Benefit Area." **Goal 2:** "Provide outstanding customer service." **Goal 3:** "Maintain a safe and secure operating system." **Goal 4:** "Provide responsive transportation options within financial and staffing limitations." **Goal 5:** "Integrate equity and sustainability into all agency decisions and operations to lower social and environmental impact to enhance our community and support the Thurston County Regional Climate Mitigation Plan." **Goal 6:** "Encourage use of our services, reduce barriers to access and increase ridership." **Goal 7:** "Build partnerships to identify and implement innovative solutions that address mobility needs, access and equity as a service provider and as an employer."

8) **References:** N/A.

**INTERCITY TRANSIT
COMMUNITY ADVISORY COMMITTEE
AGENDA ITEM NO. 7-A
MEETING DATE: March 16,2026**

FOR: Community Advisory Committee

FROM: Rob LaFontaine, Planning Deputy Director 360-705-5832
Nick Demerice, Chief External Relations Officer

SUBJECT: Project Update, May 2026 System Redesign

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- 1) **The Issue:** Provide a standing update to the CAC on the implementation and preparation for the upcoming May 3, 2026 service change.

 - 2) **Recommended Action:** Information and discussion.

 - 3) **Policy Analysis:** Provide regular opportunities for engagement and feedback from members of the Community Advisory Committee regarding changes to transit service.

 - 4) **Background:** Following the adoption of the Service Change Summary and Equity Analysis by the Authority on December 3, 2025, staff have been actively finalizing design decisions including route maps, schedules, training materials, bus stop construction, as well as developing a variety of public information and outreach tools.

 - 5) **Alternatives:** N/A.

 - 6) **Budget Notes:** N/A.

 - 7) **Goal Reference:** Goal #1: *“Assess the transportation needs of our community throughout the Public Transportation Benefit Area”* Goal #2: *“Provide outstanding customer service”* Goal #4: *“Provide responsive transportation options within financial and staffing limitations.”* Goal #6: *“Encourage use of our services, reduce barriers and increase ridership”* Goal #7: *“Build partnerships to identify and implement innovative solutions that address mobility needs, access and equity as a service provider and as an employer”*

 - 8) **References:** May 2026 Service Change Summary and Equity Analysis

Intercity Transit Authority Meeting Highlights/Summary
A brief recap of March 4, 2026, Intercity Transit Authority Meeting

Wednesday night, the ITA:

- Welcomed new ITA Board Member, Councilmember Eileen Swarthout from the City of Tumwater.
- Bid farewell to outgoing Board member, City of Tumwater Councilmember, Kelly Von Holtz.
- Authorized the General Manager to execute a contract amendment with Law, Lyman, Daniel, Kamerrer & Bogdanovich to renew our legal services contract through March 31, 2027, and add a new Junior Associate. *(Jeff Peterson)*
- Declared 2006 Ford F250 Vehicle #1252 as surplus. *(Noelle Gordon)*

Other Items of Interest:

- Received an update from David Foster from Foster Government Relations and Joanna Grist from Grist Public Affairs, LLC about activities affecting public transportation in the Washington State Legislature.

General Manager's Report

- Wednesday, March 18 is National Transit Employee Appreciation Day. This annual celebration takes place across the transit industry to recognize and honor its workforce, specifically frontline employees, trades technicians, and essential workers who continuously strive to deliver vital transportation options that serve as a lifeline for our community.

Our Coach and Dial-A-Lift (DAL) Operators, Operations Supervisors, DAL Supervisors and Dispatch Specialists, Maintenance, Facilities and Inventory teams, Customer Service Representatives, Transit Ambassadors, Travel Trainers, Village Vans, Walk N' Roll, and Vanpool program staff go above and beyond to keep us moving. Our agency event planners have some fun ways to honor these Transit Heroes on March 18 and the surrounding days.

- Bergkamp met with Elissa Gertler, new Executive Director of the Thurston Regional Planning Council (TRPC), for a coffee meet and greet, discussing areas of collaboration and common interests regarding transit's role in regional planning.
- IT is currently recruiting for a Chief of Staff (COS), which was crafted to replace the budgeted FTE position of Director of Strategic Programs, previously held by retiree Eric Phillips. This role offers a unique opportunity to advance the Agency's mission and vision by promoting a unified framework for colleagues at all levels to understand their role in shaping the present and future success of Intercity Transit. The COS will play a pivotal role in supporting the development and sustainability of our robust, inclusive transit system that meets the evolving needs of our community.

Anyone interested should visit our website. Applicants need to include a letter of interest and a resume. Letters of interest should explain how candidates meet the skills and qualifications for this position. **Completed applications must be submitted in NEOGOV by 5 pm on Wednesday, March 25, 2026.**

- **Don't let the Pigeon Drive the Bus** – the Musical is coming to the Olympia Family Theater! The driver in the show will look just like an Intercity Transit Operator, wearing one of our Operator uniforms. There will also be fun photo opportunities with the mini go-cart bus in their lobby space. We would love to fill the seats with IT employees, Board and CAC members and families to show our support for this amazing community organization! Ticket prices range from \$20-25, however, they offer a “pay what you can” showing on March 12. To purchase tickets and learn more about the show, please visit <https://olyft.org/pigeon-drive-the-bus/>.
- Development Director Peter Stackpole and Grants Program Manager Jessica Gould will provide an update on **IT's Martin Way/Duterrow Rd. Roundabout** project at TRPC's March 6 meeting and TPB's March 11 meeting.
- Bergkamp and Clerk to the Board Pat Messmer worked with Chief Marketing & External Relations Officer Nick Demerice to create a plan for informing the public about the ITA's meeting frequency change. After the March 18 ITA meeting, there will be a press release to share with The Olympian and The JOLT announcing the change, information on our website and social media outlets, Rider News in March and April, information shared through GovDelivery, and signage posted at public building entrances in case members of the public show up the 1st Wednesday in April or subsequent months.
- The following information and outreach tabling events are planned this month to share information about the May 3 Redesign:
 - March 12 from 9:30 to 11:30 am at OTC
 - March 18 from 9 to 11 am at LTC
 - March 20 from 9 to 11:30 am at Olympia Senior Center
 - March 21 from 11 am to 1 pm at Capital Mall

There will be more opportunities in April, and the real crunch time the week before and the week of May 4. Anyone interested in helping can email Lyndzie Parker at lparker@intercitytransit.com.

- Development Project Coordinator Thera Black prepared two WSDOT Regional Mobility Grant (RMG) “pre-applications.” This is the eligibility round of RMG with final detailed proposals due in June. The project concepts are:
 - Smart Corridors Cloud-Based TSP Implementation – heavy lifting on the proposal by Development Director Peter Stackpole
 - Lacey Transit Center Expansion to support future improvements to the May 3 Redesign
- WSDOT informed IT the amount of funding we will receive for our e-bike lending library was increased, allowing for an increase in number of e-bikes from 10 to 20 (along with all supporting accessories, tools, equipment, etc.) and adds hours and benefits to the new position for the staff selected to run the program. Washington is the only state with a statewide e-bike lending library program. Intercity Transit was one of six other approved projects:

- King County – for employees + ownership routes
 - City of Lacey – for employees + ownership routes
 - Intercity Transit – for employees (Olympia/Lacey/Tumwater – Thurston County)
 - SNOTRAC – for community (multi-site Snohomish County)
 - 2nd Cycle – for community (multi-site, Tacoma/Pierce)
 - Bike Clark County – for community (Vancouver, Clark County + ownership routes)
- Bergkamp shared a heroic story about the morning of February 26, when Operator Mona Lintz witnessed a young child, approximately 4-5 years old, walking alone on 22nd Avenue, about a quarter mile from Lacey Elementary School. A man flagged down the bus, informing Mona that the child was alone and unresponsive to his attempts to help. Mona's quick thinking and swift actions were nothing short of heroic. She secured the bus and attempted to coax the child, who continued walking in the roadway as oncoming traffic came around the parked bus. Mona ran after the child, catching up with them around the corner. She carried the child back to the bus and safely secured them just before law enforcement arrived. Mona called Dispatch after this event as she prioritized the child's safety first. Mona's actions were truly amazing!

Prepared March 5, 2026, Pat Messmer/Clerk of the Board

COMMUNITY ADVISORY COMMITTEE ATTENDANCE RECORD

		1	2	3	4	5	6	7	8	9	10	11	12
CAC Members		Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26
Clair	Bourgeois	absent	x										
Dara	Dotson	x	absent										
DC	Wheat	x	absent										
Ellen	Matheny	x	x										
Hallie	Sutter	absnet	x										
Jim	Hanley	x	absent										
Jacqueline	Garrison	x	x										
JoAnn	Scott	x	x										
Kindra	Galan	x	x										
Margaret	Janis	x	x										
Marty	Slighte	x	x										
Matthew	Collins	x	x										
Michael	Gray	absent	x										
Rabia	Sheikh	x	x										
Rachel	Wilson	x	x										
Shawn	Sadquist	absent	absent										
Susanne	Simons	x	x										
Ty	Flint	x	x										
OUTH Andre	Hague	absent	absent										
YOUTH Fincl	Lucus	absent	absent										

 = Joint meeting does not count against required meeting attendance