

RIDER NEWS

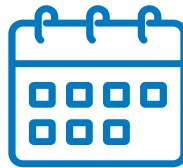
For more information on anything in this publication, contact us at **360-786-1881**, visit intercitytransit.com, or come see us at **Customer Service at the Olympia Transit Center from 7 a.m. to 6 p.m. daily.**

February 2026

Holiday Service Reminders

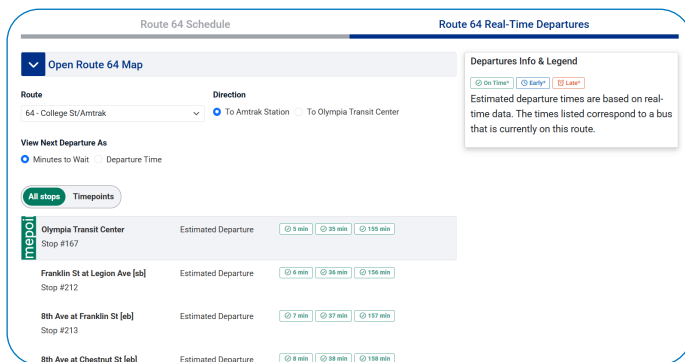
Presidents Day

Local and commuter bus service, Dial-A-Lift and Village Vans will operate on regular schedules on Presidents Day, Monday, Feb. 16.



Visit intercitytransit.com or contact Customer Service at 360-786-1881 for service information.

Real Time Departure Information Available Soon on our Website



Intercity Transit will soon introduce improvements to its website that have been years in the making. The addition of real-time departure information will replace guesswork with accurate, data-driven predictions. Instead of relying solely on static schedules, riders will see:

- Whether a bus is on time, early, or late.
- Estimated departure times based on the bus's actual location.
- Automatic updates as conditions change.

This may be especially helpful during peak hours, inclement weather, or unexpected delays, when riders need reliable information the most.

The Real Time Departure tab will allow users to choose if they want to view upcoming departures as minutes to wait, which may be helpful to riders waiting at their stops, or as departure times, which will help those planning their trips.

Each page will also feature a real-time route map, allowing riders to see where buses are on their routes so they will know if they have time to catch their bus and, if so, how long it will take for it to arrive at their stop.

Riders will be able to customize their displays by selecting direction of travel and showing or hiding non-timepoint stops.

For those who prefer to see a static schedule, the pages will still offer that information on the existing schedule tabs.

We hope that providing this information will help make your ride more predictable, more convenient and more enjoyable.

Winter Bicycle Challenge

Intercity Transit's annual Winter Bicycle Challenge encourages all Thurston County residents to bike for any reason in any season! This free event will run throughout the month of February and is open to people of all ages.



How to participate:

- Create an account on the BCC website.
- Log in and enter the miles you ride each day. Miles biked can be for any purpose—

commuting, heading to school, running errands, or recreating.

Throughout the month of February, there will be prize drawings each week, plus a bonus drawing at the end of the month for everyone who logs rides on 10 or more days during the challenge. Visit [bccintercitytransit.com](https://www.bccintercitytransit.com) to learn more and to join the challenge!

May 2026 System Redesign



As our May 3, 2026 service change approaches, we are continuing to update our redesign page—[intercitytransit.com/redesign](https://www.intercitytransit.com/redesign)—with as much information as possible. We plan to share preliminary bus schedules in February and encourage all IT riders to check back often for updates as we get closer to May. In addition to the upcoming schedules, the redesign page currently includes a full interactive system map, frequently asked questions, equity analysis, timeline, and more. Riders can also contact us to ask questions or provide feedback by emailing planning@intercitytransit.com or using our online comment form on the redesign page.

Rider Tip: Bring Your Bike!

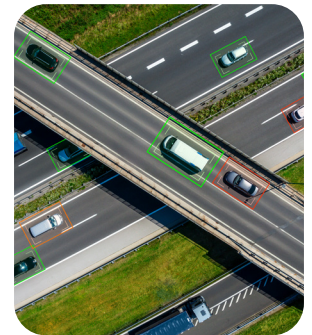
Not everyone can complete the Seattle to Portland bike ride in a single day. For those of us mortals who might need some assistance cycling at distance or otherwise need to travel with their bicycles, all Intercity Transit buses come equipped with bike racks on the front that can hold two bicycles at a time—except for coach 416, which holds the



fabled triple bike rack. While they come in slightly different styles, they are all easy to use. Our drivers are ready and able to assist if needed. In addition, the Olympia Transit Center has racks mounted and ready on the platform for anyone to practice loading and unloading their bicycles. Please be aware that gasoline powered bikes and those with tires too wide cannot be accommodated. If ever you need or want a break from your ride, feel free to hop on, ask for help if you need it, and enjoy the ride.

USDOT Grant Provides SMART Sensors

Intercity Transit has received a SMART (Strengthening Mobility and Revolutionizing Transportation) grant from USDOT to install AI sensors at 10 intersections in Lacey to identify and analyze bicycle, pedestrian, and vehicle collisions and near misses. The data gathered by these sensors aims to help us improve safety, efficiency and long term planning outcomes.



These AI sensors do not function as surveillance cameras, do not capture personally identifiable information, and do not track license plates, faces or individuals. The sensors analyze real-time traffic activity and report that data to a centralized dashboard. Intercity Transit will be able to use this data to see on-time performance and where reliability may break down, identify hot stops for operational or safety interventions, and use data to drive future planning.

The 10 SMART sensors being installed in Lacey are part of Stage 1 of the USDOT grant, allowing IT to decide whether the technology is accurate, efficient, reliable, scalable and/or beneficial. The grant covers all costs for this program; no local funds are required. We look forward to using this new data to make more informed decisions that affect the safety of our community.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.