

RIDER NEWS

For more information on anything in this publication, contact us at **360-786-1881**, visit intercitytransit.com, or come see us at **Customer Service at the Olympia Transit Center from 7 a.m. to 6 p.m. daily.**

March 2025

National Transit Employee Appreciation Day - March 18

Intercity Transit's frontline employees work hard to provide vital transportation services to the community. Our drivers, maintenance, and facilities staff go above and beyond to keep us moving. We want to give a big thank you to our frontline employees today and every day for all they do. Their service and dedication is impressive and we appreciate each and every one of them!



Celebrating your driver can be as simple as a wave when you board the bus and a "thank you" when you leave. Please also keep in mind those behind the scenes who ensure your journey is a pleasant one. Our maintenance staff make sure our buses are clean, well-maintained, and fueled, while our facilities team works tirelessly to keep our transit centers and all one thousand bus stops in our system clean. Our operations supervisors support our drivers and provide additional assistance to passengers when needed. Without these integral employees, our system wouldn't run the way it does.

Help Us Celebrate



Help us celebrate Intercity Transit's hard-working frontline transit employees on Tuesday, March 18 on National Transit Employee Appreciation Day.

If you'd like to share gratitude for our

maintenance and facilities employees, please stop by Customer Service at the Olympia Transit Center or look for opportunities starting Tuesday, March 18 to share your appreciation on Facebook, facebook.com/IntercityTransit, or Twitter, twitter.com/intercitytransi, using **#TransitEmployeeAppreciationDay**. We will share appreciative comments with appropriate staff.

For more information about National Transit Employee Appreciation Day visit intercitytransit.com/news/tead.

Service Changes Coming Sunday, May 4



Starting Sunday, May 4, 2025, we will be adding trips to keep buses moving and get you where you need to go. Routes 21, 45, 47, and

60 will now be operating at 30-minute frequency on the weekends while additional trips are being added to Routes 64, 67, 94, 12, and 620.

Service Details

Extended Service

- **Route 64** – Two additional roundtrips leaving the Olympia Transit Center (OTC) at 8:15 and 9:15 p.m.
- **Route 67** – Three additional roundtrips leaving the Lacey Transit Center (LTC) at 7:15, 8:15 and 9:15 p.m.
- **Route 94** – One additional roundtrip leaving OTC at 8:45 p.m.

Time Adjustments:

- **Route 12** – Inbound times moved up three to four minutes earlier.
- **Route 64** – Inbound 7:48 p.m. trip moved eight minutes earlier to leave Amtrak station at 7:40 p.m. on weekdays.
- **Route 94** – Inbound 7:34 p.m. trip leaves Yelm Walmart at 7:29 p.m. on the weekends.
- **Route 620** – Northbound 7:50 a.m. trip moved eight minutes earlier, now leaving OTC at 7:42 a.m. on weekday trips.

The new schedules will be available soon at intercitytransit.com/servicechanges. Starting Sunday, May. 4, schedules will be available at intercitytransit.com/plan-your-trip/routes.

Village Vans Volunteer Driver Program



If you want to give back to the community and change the lives of families who are low-income, become a volunteer driver for Village Vans. Your safe driving skills can help families in the

Olympia, Lacey, and Tumwater area build economic independence.

Transportation is a primary barrier for individuals and parents who are low income to gain and maintain employment. Village Vans helps passengers overcome a transportation barrier for up to one year. After a year, passengers transition to other modes of transportation, which could include bicycling, riding the bus, Vanpool, or driving a personal vehicle.

Volunteers receive professional defensive driving training and recognition for their service. Volunteer hours are flexible; most service is needed between 7 a.m. to 10 a.m., to help passengers get to work and school. By volunteering with Village Vans, you will be helping individuals who are low-income gain economic independence.

Volunteers seeking employment receive job search services, such as assistance with application paperwork and interview coaching. Volunteers can

learn more about Intercity Transit and employment opportunities as they become available. Although participation in the program is not a guarantee of employment, Village Vans volunteers have found this program to be a successful path to finding employment with Intercity Transit or other employers in the region.

Learn more about the benefits Village Vans has to offer at intercitytransit.com/services/village-vans.

Winter Bicycle Challenge Results



Intercity Transit's Winter Bicycle Challenge wrapped up at the end of February with 266 riders covering 18,648 miles together, riding on a combined total of 1766

days in the month! Participants got outside and rode their bicycles for health, transportation and fun.

Over 30 people won bike accessory prizes from Portland Design Works, Safety Pizza, and Ortlieb Waterproof. Intercity Transit's bike events continue in the spring! Next up, you'll have an opportunity to join us for the Earth Day Market Ride on Saturday, April 19, followed by the Bicycle Community Challenge and Bike to Work Day in May.

For up-to-date event results, and all other Bicycle Community Challenge news, visit bcc.intercitytransit.com.

Rider Tip: Dress for the Weather



Spring weather is unpredictable, and riding the bus requires preparation for all that nature can throw at us. When planning your bus ride, remember that

walking or bike riding between bus and destination will be a part of the journey. Be aware of your path of travel beforehand, knowing if there are crosswalks and curb cuts you may need to navigate. Though some people might tire of the drizzle, keep in mind that it's only after going through the rain that the rainbow is visible.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.