

RIDER NEWS

For information, contact Customer Service at **360-786-1881** or visit intercitytransit.com.

December 2024

Service Changes Coming Soon

Our Jan. 5, 2025 service change will increase our current level of service by 5 percent.



Service Details

- **Route 14** - A new route offering 30-minute weekday service between the Olympia Farmers Market, Capitol Campus, and Olympia Transit Center. Route 14 will improve access to the Washington State Capitol Campus from downtown office buildings, businesses, other transit routes, and nearby parking.
- **Route 42** - Increased weekday frequency to every 30 minutes; added weekend service at 30-minute frequency.
- **Route 45** - Minor schedule adjustments at stop #366, Bowman Ave. at Rogers St. [eb], for buses heading toward the Olympia Transit Center.
- **Route 67** - Increased frequency from every 60 minutes to 30 minutes every day.

Schedules are available at intercitytransit.com/servicechanges. If you have questions or need trip planning assistance, please call Customer Service at 360-786-1881 or stop by from 7 a.m. to 6 p.m. daily.

Holiday Service Reminders



December & January

Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the following holidays:

- Christmas Day, Wednesday, Dec. 25, 2024.
- New Year's Day, Wednesday, Jan. 1, 2025.

In addition, service ends early on Christmas Eve,

Tuesday, Dec. 24. We will operate regular schedules on New Year's Eve, Tuesday, Dec. 31.

Visit intercitytransit.com for more information or contact Customer Service at 360-786-1881.

Public Comment Invited on 2025-2030 Draft Strategic Plan



Intercity Transit seeks your input on our 2025-2030 draft Strategic Plan. The Strategic Plan defines levels and types of public transportation services offered over the next six years to determine the amount and sources of revenue to finance our services.

The 2025-2030 Strategic Plan represents the continuation of our commitments created from a multi-year short- and long-range planning process.

The draft Strategic Plan is available for review and comment by:

- Visiting intercitytransit.com/about-us/publications.
- Requesting a printed copy by visiting Customer Service at the Olympia Transit Center.
- Calling 360-786-8585.

Comments can be provided by:

- Calling 360-705-5852.
- Emailing tellus@intercitytransit.com.
- By mail: Intercity Transit, P.O. Box 659, Olympia, WA 98507.
- Attending the public hearing on Wednesday, Dec. 4 at 5:30 p.m., either virtually or in-person at our Administration and Operations Facility located at 510 Pattison St. SE in Olympia.

Written comments must be received by 12 p.m. on Dec. 4 to be considered.

Prepare Now for Winter Weather



Intercity Transit is committed to providing service in snowy and icy conditions as long as it is safe to do so. We encourage you to prepare now and become familiar with our snow detours at intercitytransit.com/bus/routes/snow-detours.

Here are a couple reminders:

1. The best way to know if the route you ride is on detour or delayed is to receive information from us via text message or email. Sign up at intercitytransit.com/subscribe.
2. In the event of winter weather, we will post information on our website at intercitytransit.com/rider-alerts.

We will continue to provide tips for traveling with us throughout the season. For questions or assistance please call Customer Service at 360-786-1881.

Where are Crosswalks Needed along Martin Way?



Martin Way is challenging to navigate without a vehicle. To help make the corridor safer and more accessible for all users, the Thurston Regional Planning Council (TRPC) is

identifying up to 10 locations for crosswalks along Martin Way.

TRPC wants to hear from you: Where should the crosswalks be placed? What other safety improvements are important to you?

The [online survey](#) is open from Dec. 4 through Jan. 3.

Stormwater Improvements Underway

We are making important stormwater improvements at the Lacey Transit Center.

Work began on Monday, Dec. 2 to repair grates in the driveway that cover stormwater infrastructure. During the hours of 10 p.m. to 12:40 a.m., buses will be rerouted. Riders should expect to board and disembark on Golf Club Pl. and 6th Ave. During regular service hours, 6 a.m. to 10 p.m., bus operations will resume inside the Lacey Transit Center as usual. The project is expected to be completed by Wednesday, Dec. 25.

For your safety, please avoid areas that are cordoned off. The project is weather dependent so delays may occur.

Ride the Bus to Shop, Dine and Play Local this Holiday Season



This season, avoid the parking hassle and ride the bus to shop, dine and attend events! We have bus routes that will take you to local shopping destinations. All buses are free to ride so just get on, and go!

Here are a few route suggestions:

- **Capital Mall:** From the Olympia Transit Center, hop on Routes 45, 47 or 48.
- **South Sound Center (Marshalls, Kohls, Target, etc.):** From the Olympia Transit Center, hop on routes 64, 66 or 68.
- **Downtown Olympia:** From the Lacey Transit Center, hop on Routes 62A, 62B, 64, 66, or 620.

Use our online Trip Planner at intercitytransit.com/plan-your-trip/trip-planner for a trip plan with step-by-step instructions. For additional assistance, call Customer Service at 360-786-1881.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.