

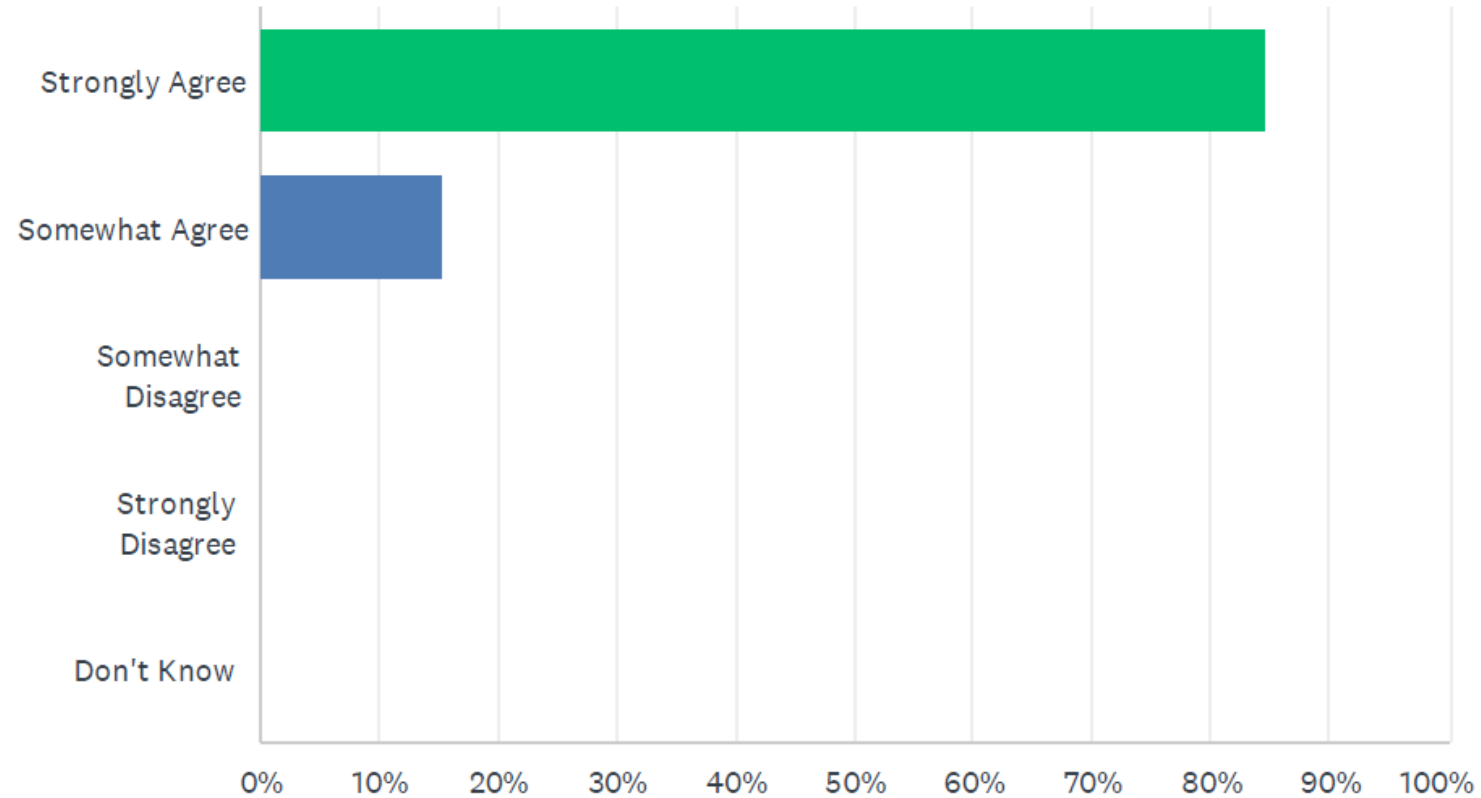
COMMUNITY ADVISORY COMMITTEE

Self Assessment Results
September 18, 2024

Presented By:
Emily Bergkamp, General Manager



Q1: We remained faithful to our purpose.

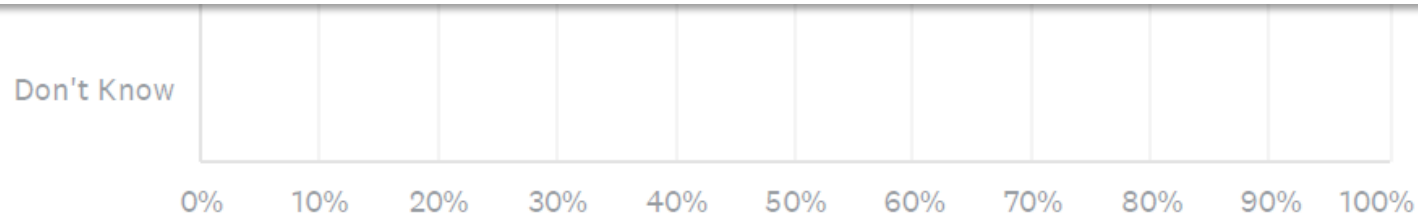


Q1: We remained faithful to our purpose.

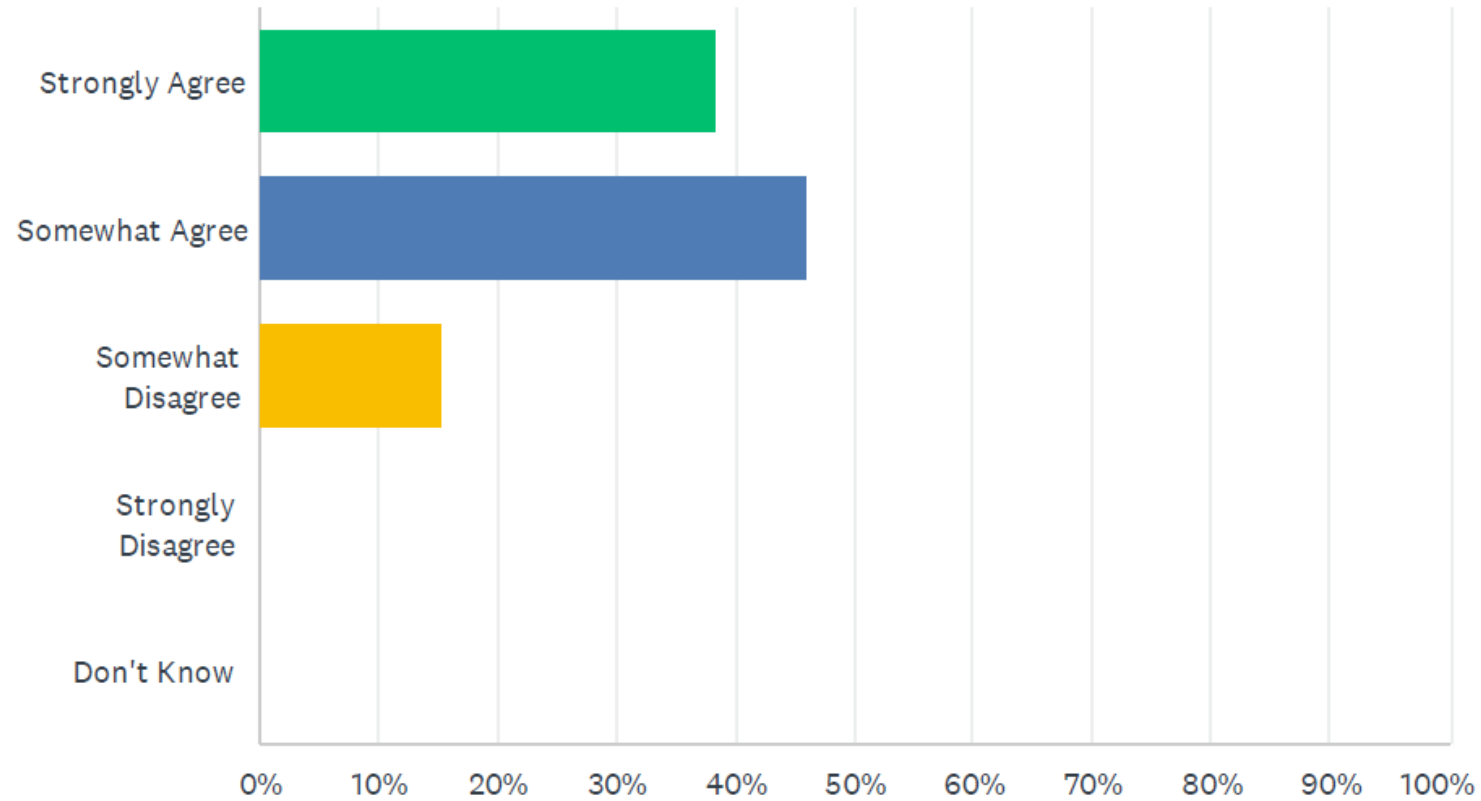


Comment:

- **I think this year we did an exceptional job of informing the committee about all that Intercity Transit does, and a background into the many aspects of the agency.**



Q2: The Community Advisory Committee represents the community.

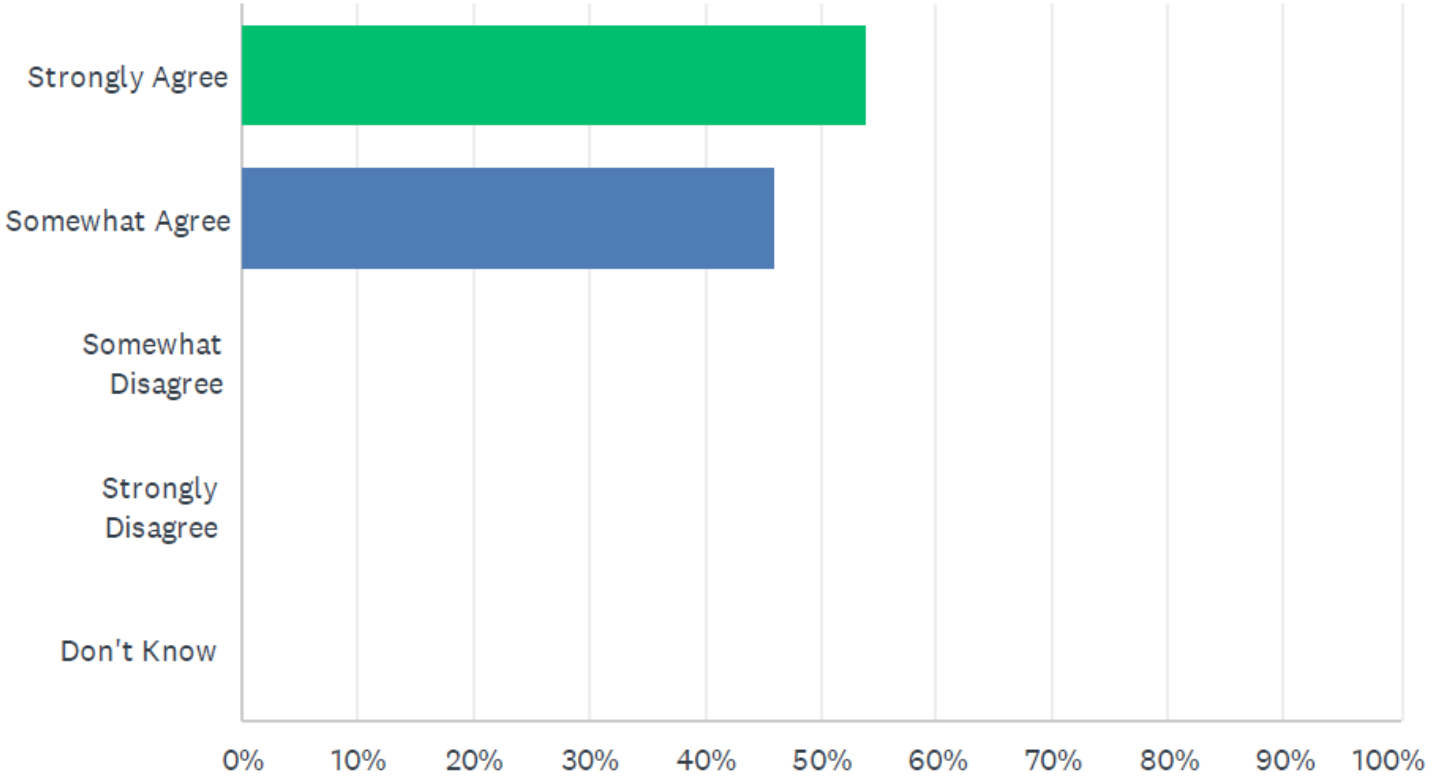


Q2: The Community Advisory Committee represents the community.

Comments:

- **I think we could better represent the community and be more diverse, I think the stipend will help. I feel like extending the recruitment might help. I feel like I need to talk it up all year to find folks who are excited about being on CAC. It might be neat to have a representative from SPSCC, Evergreen, and St. Martin's. Those folks use transit a lot and that would help with that segment of the population.**
- **Have been impressed over the past two years with the quality of our new CAC Members. They are younger, many are all users of various IT services, and most are focused on the future of Intercity Transit.**
- **So many people do not ride the bus and they need to be encouraged to change. They are not on the committee.**

Q3: Intercity Transit and the community benefit from our input.



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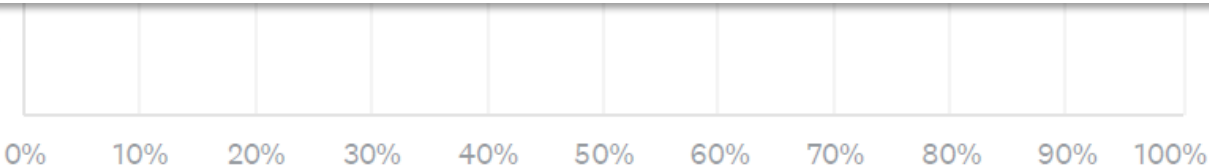
Strongly Agree



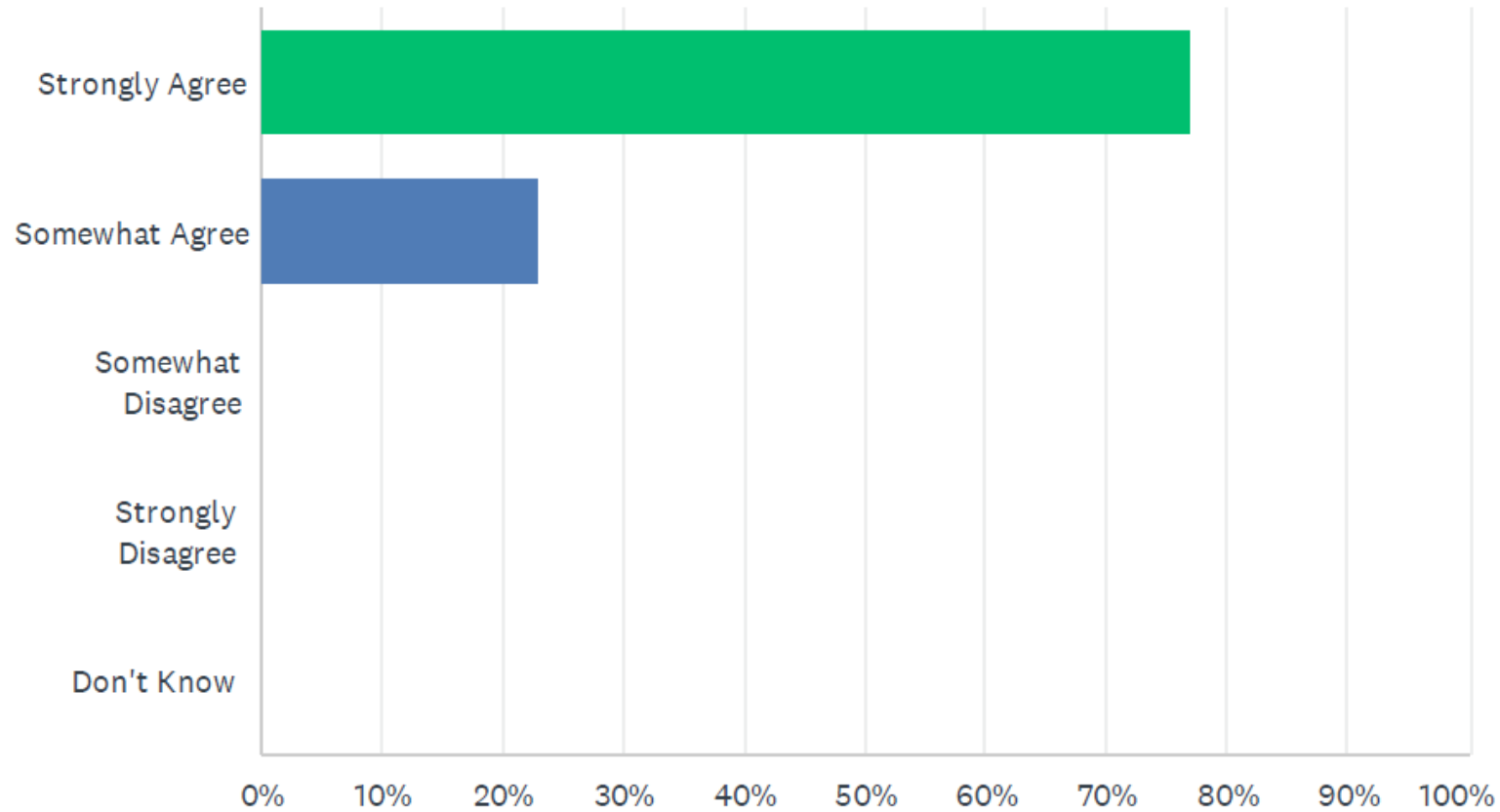
Comments:

- I think we learn a lot and become better advocates for transit. I think it would be neat to advise more directly on routes or timing, too.
- Unless it is controversial, or something that hits the headlines I don't feel the overall public really pays attention to either the Authority or the CAC.

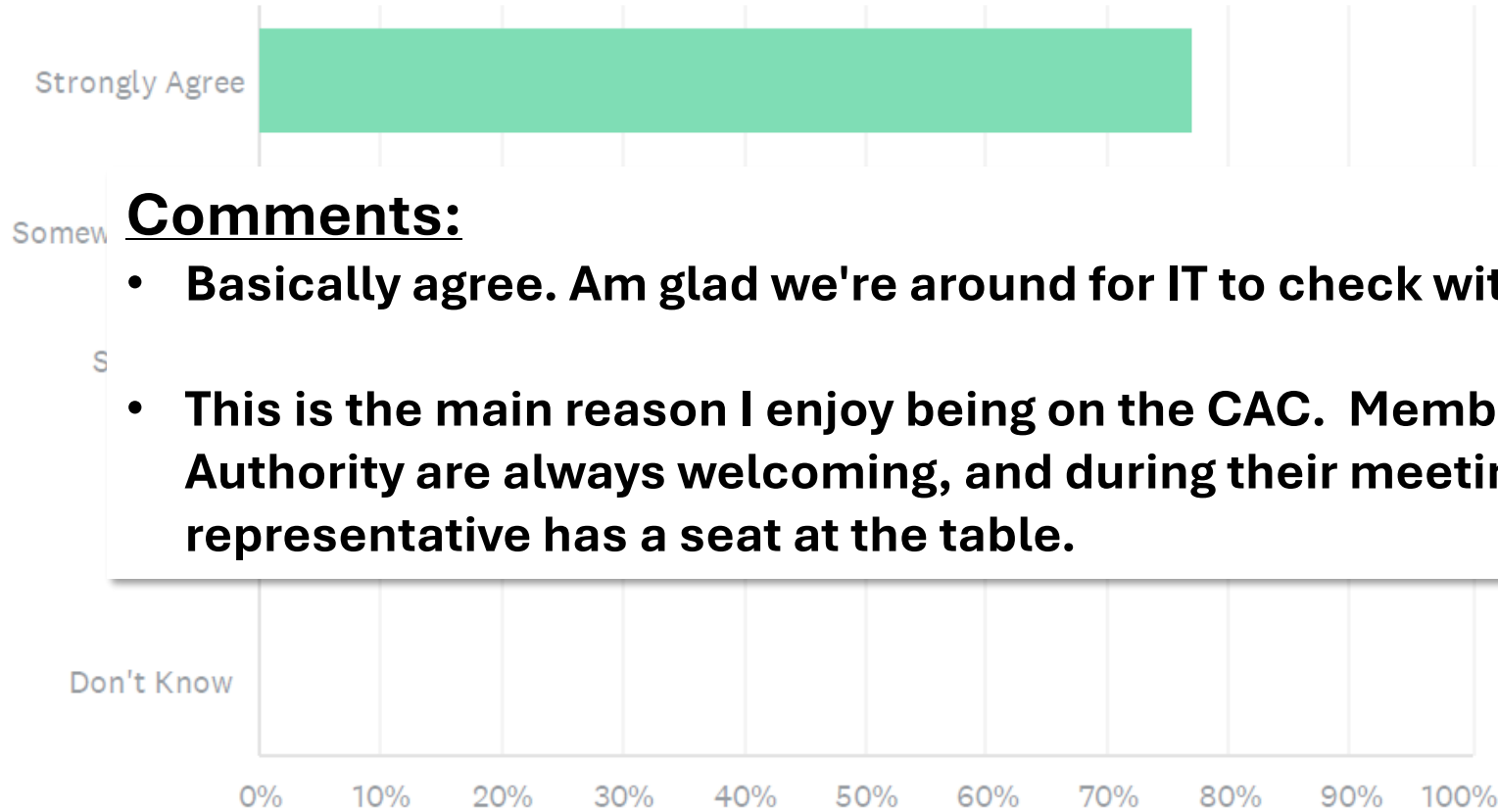
Don't Know



Q4: We add value to the Transit Authority's decisions.



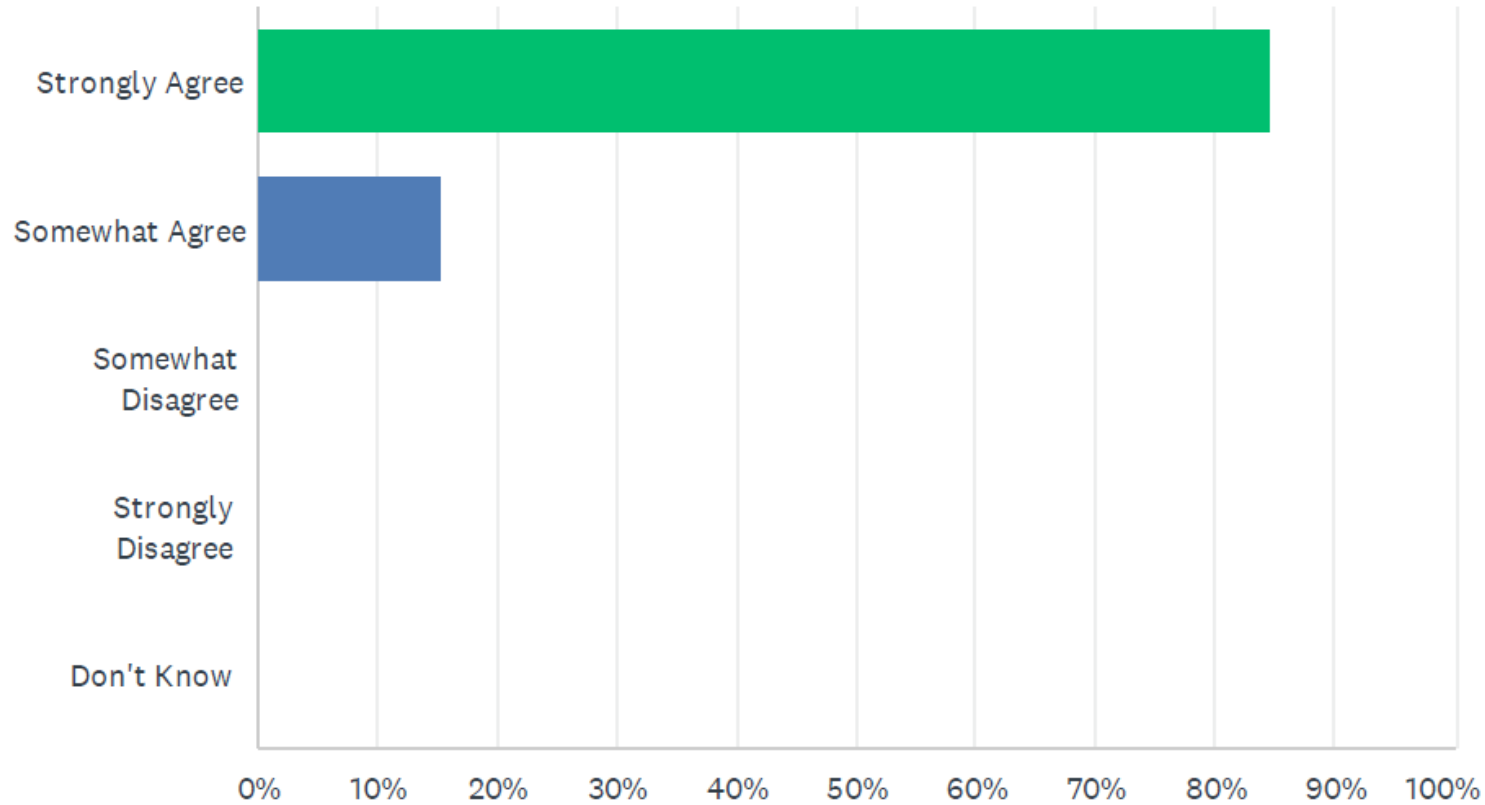
Q4: We add value to the Transit Authority's decisions.



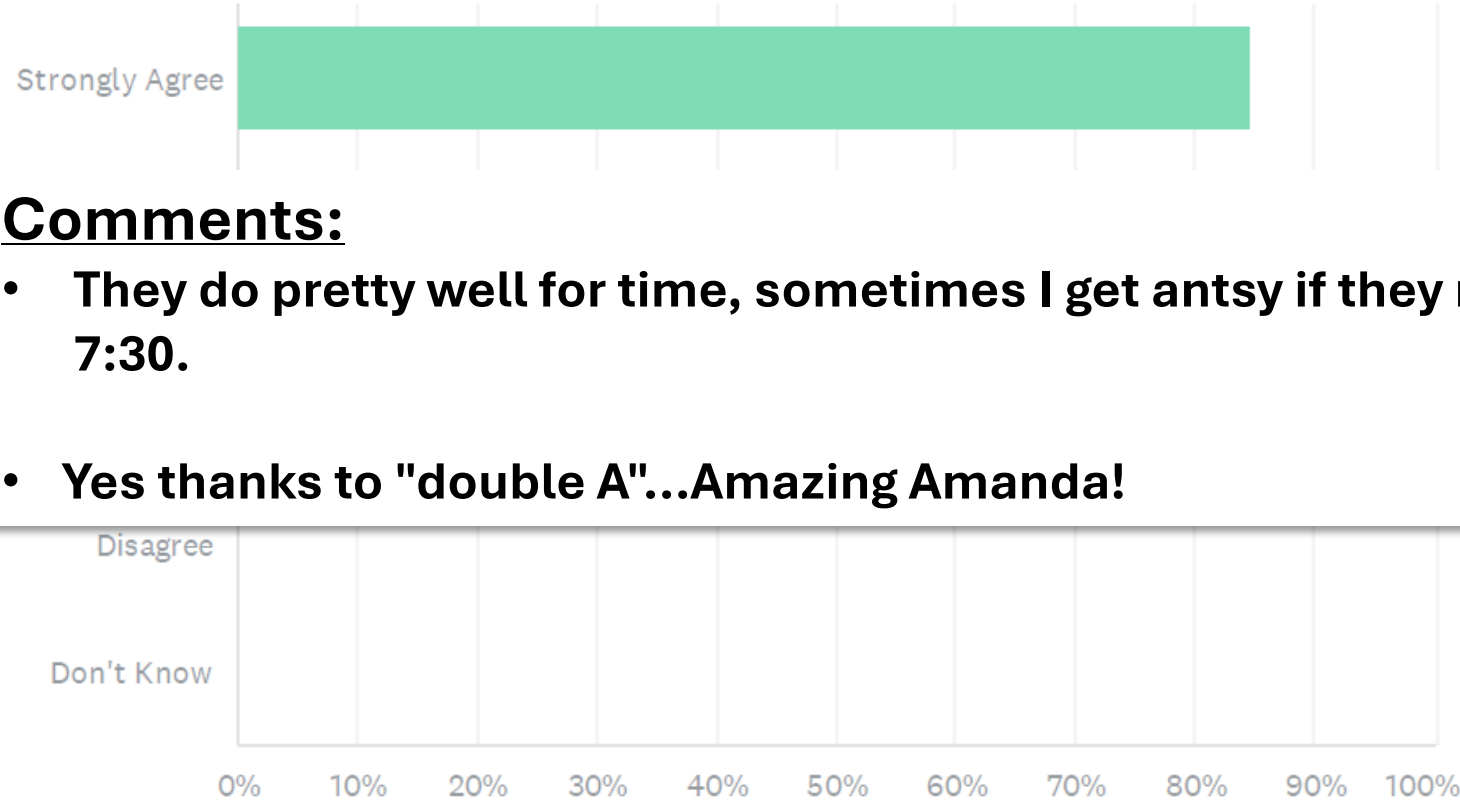
Comments:

- **Basically agree. Am glad we're around for IT to check with.**
- **This is the main reason I enjoy being on the CAC. Members of the Authority are always welcoming, and during their meetings our representative has a seat at the table.**

Q5: Our meetings are run well.



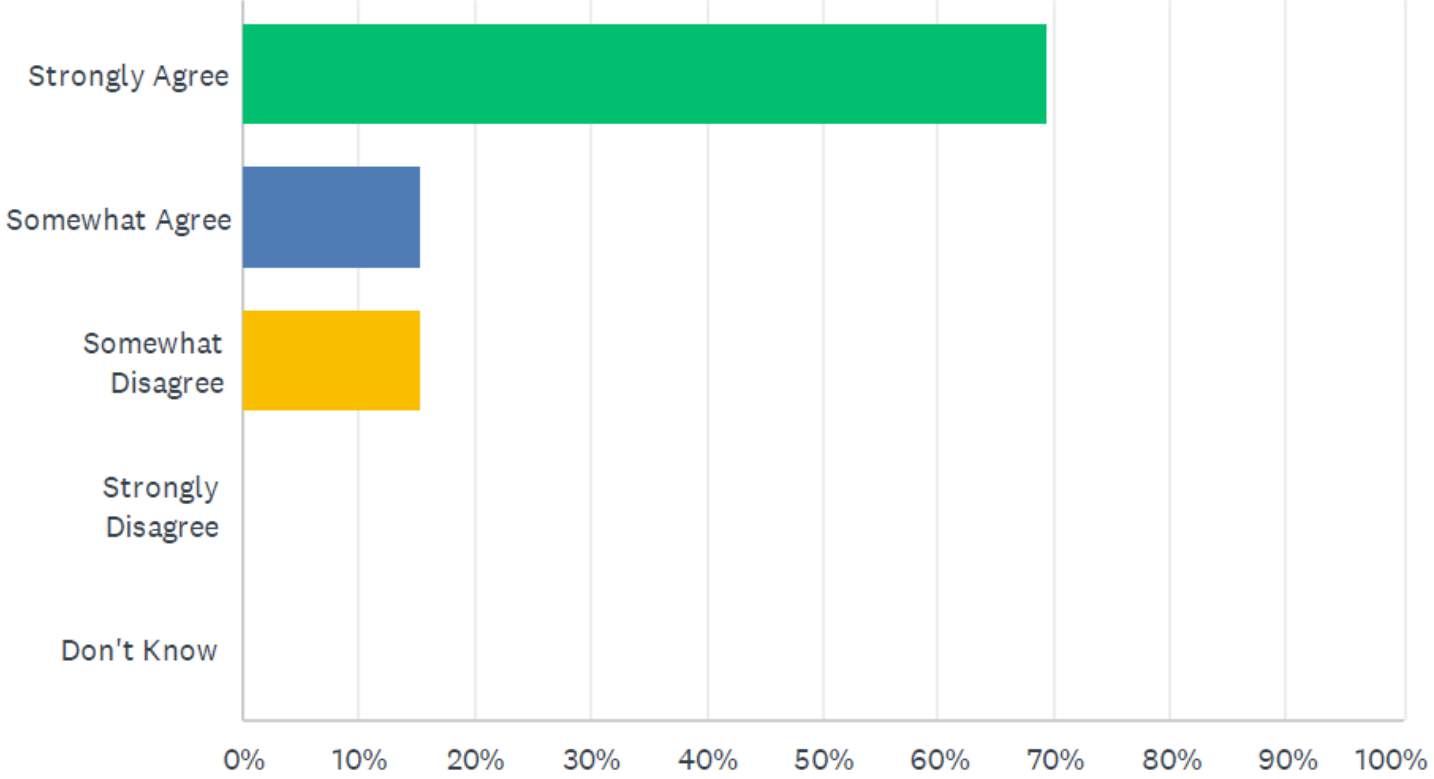
Q5: Our meetings are run well.



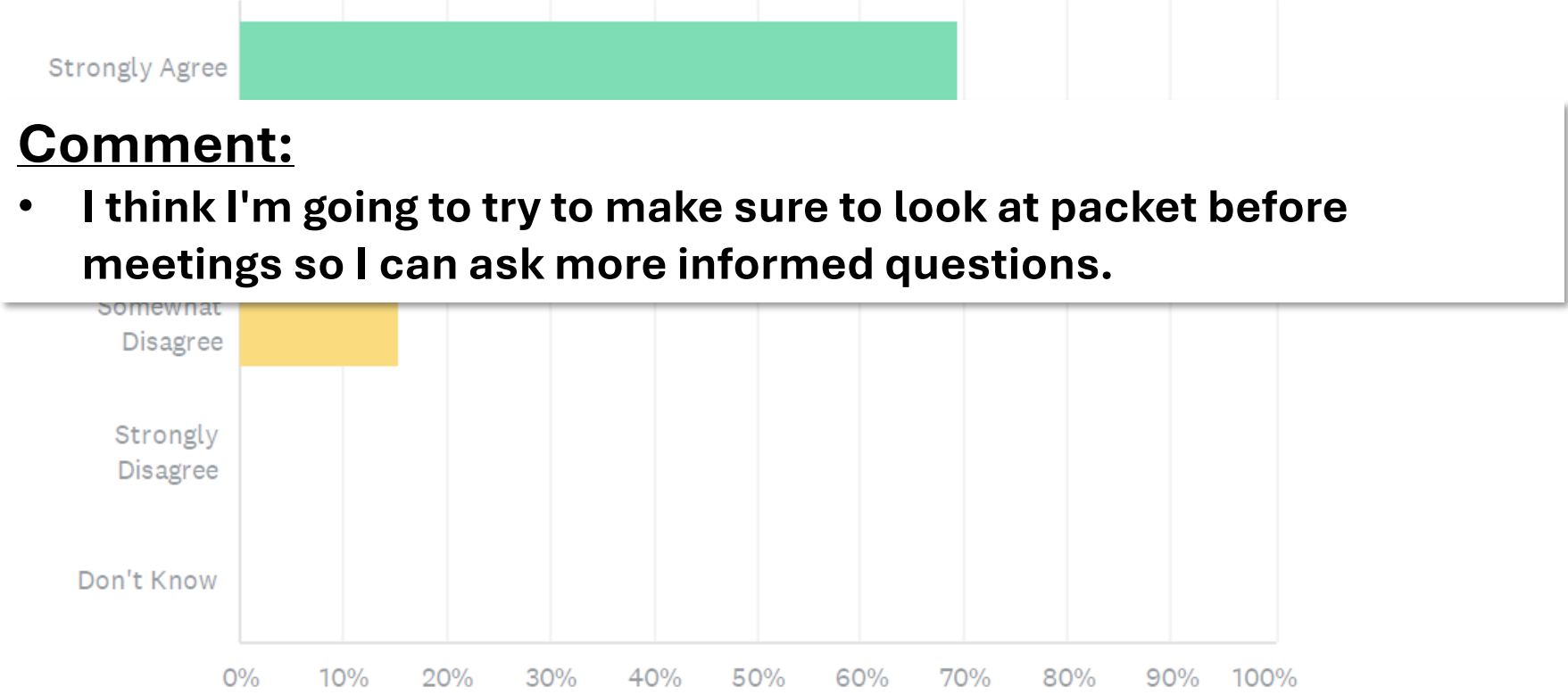
Comments:

- They do pretty well for time, sometimes I get antsy if they run past 7:30.
- Yes thanks to "double A"...Amazing Amanda!

Q6: I feel satisfied with my participation level within the Community Advisory Committee.



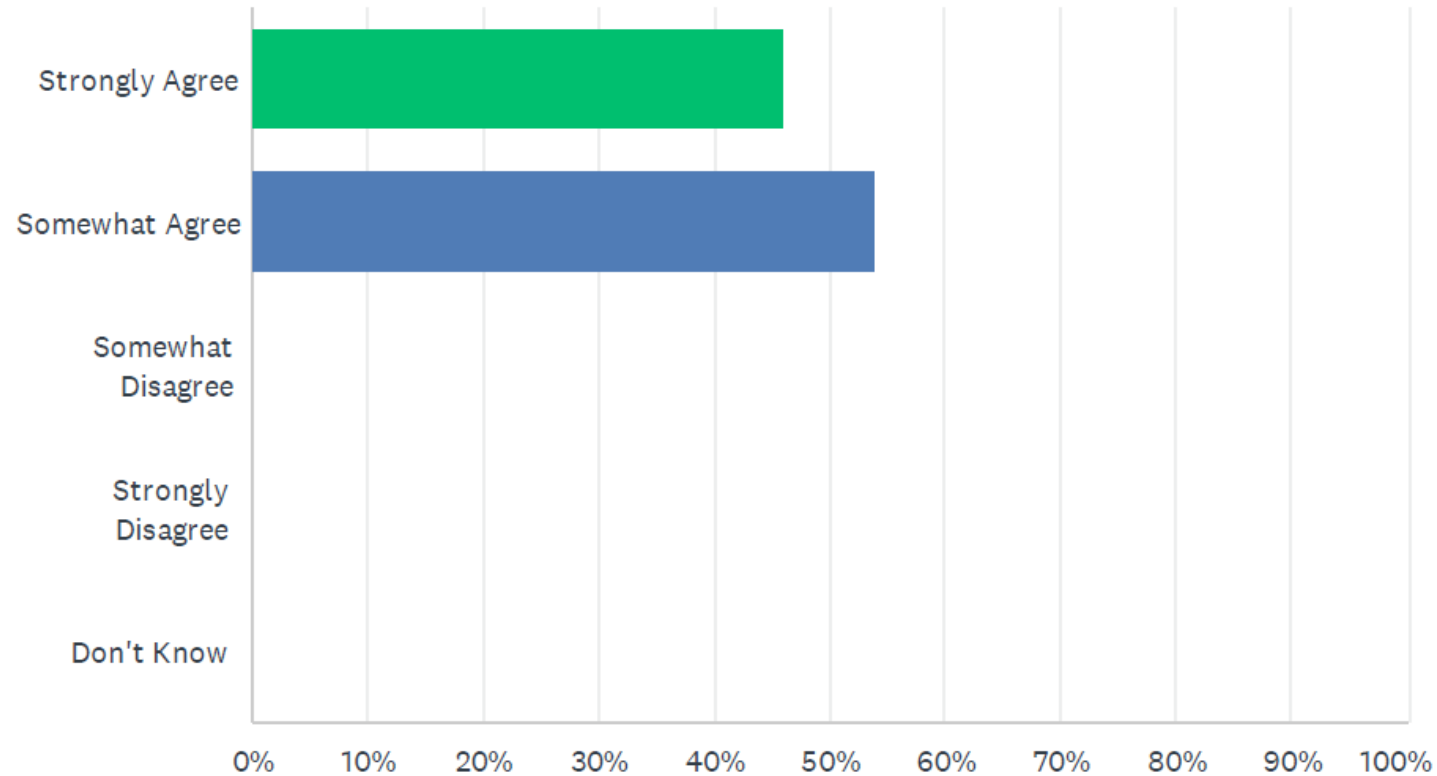
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Comment:

- I think I'm going to try to make sure to look at packet before meetings so I can ask more informed questions.

Q7: I am prepared for meetings.



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Strongly Agree

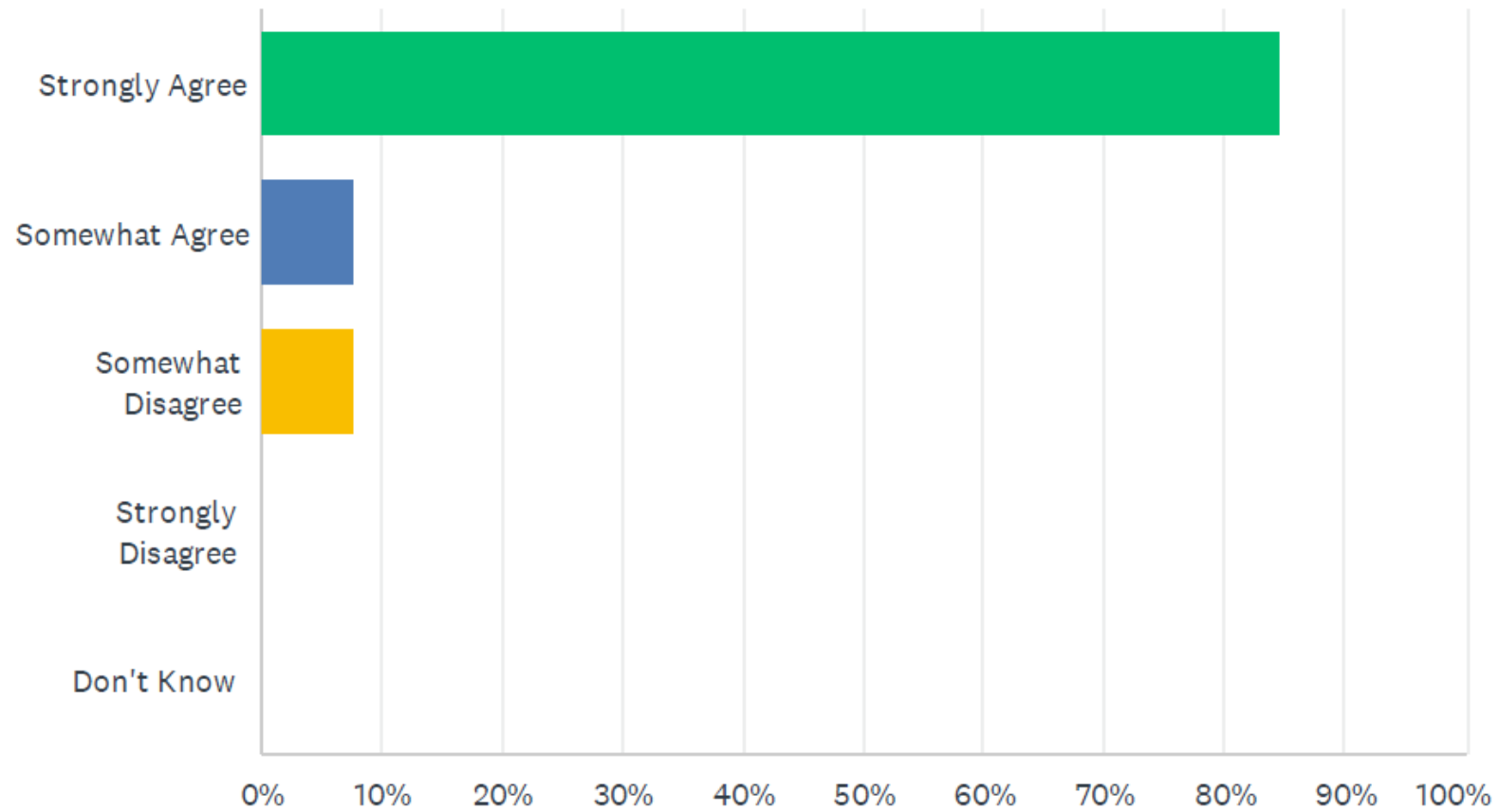


Comments:

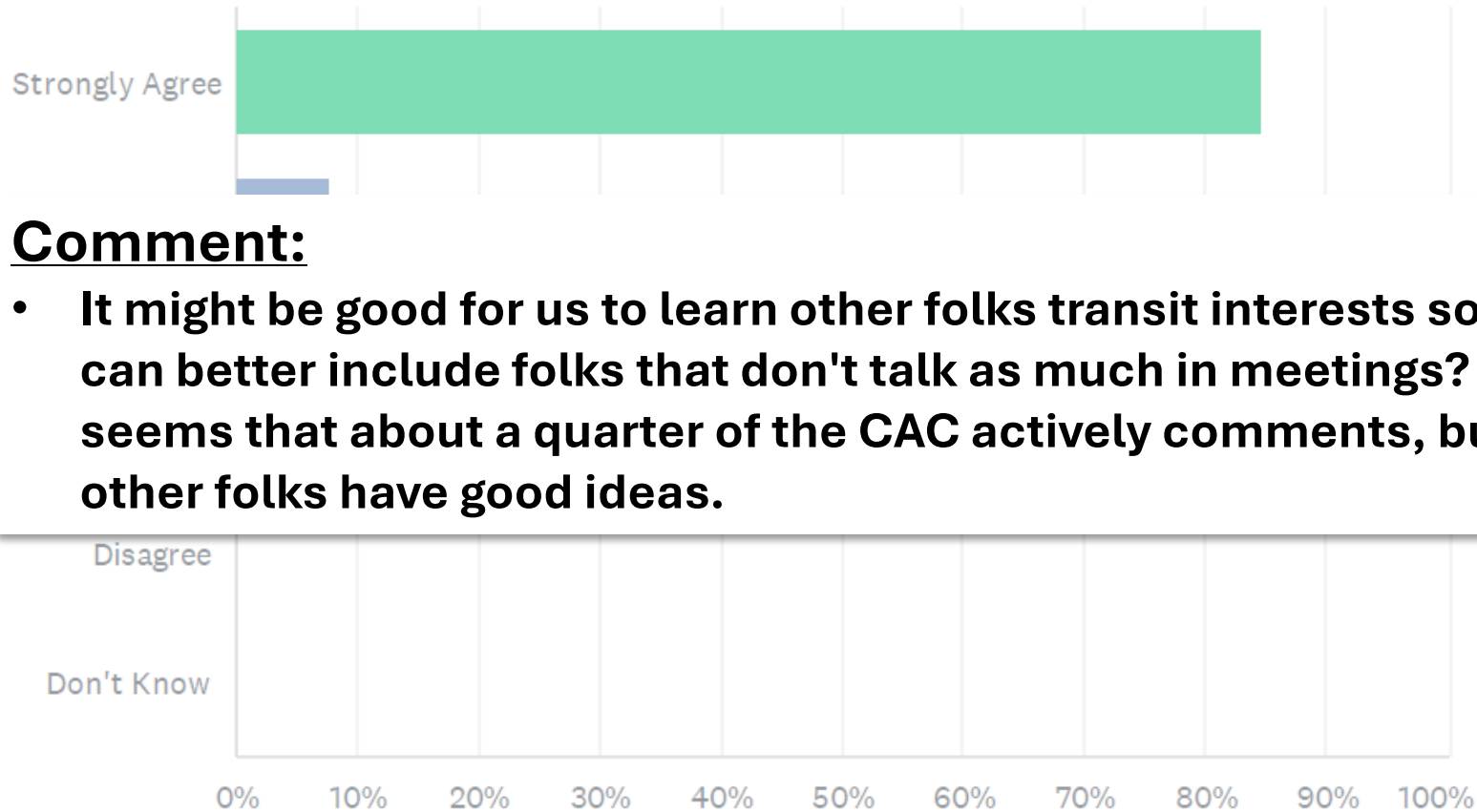
- **Having the material as it is going to be presented as opposed to a synthesis would help to prepare better. Such could be done economically via the use of links to access the relevant information.**
- **I forgot one meeting after a crazy day.**

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Q8: I feel comfortable contributing at meetings.



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Comment:

- It might be good for us to learn other folks transit interests so we can better include folks that don't talk as much in meetings? It seems that about a quarter of the CAC actively comments, but the other folks have good ideas.

Q9: Additional Comments

- **Enjoy being able to participate on the committee**
- **Thank you to ITA for listening to the CAC.**
- **The CAC is undergoing changes with the influx of new members; by diversifying and bringing new blood, it can become even more beneficial to the ITA.**
- **I've learned so much in this first year and expect to be a stronger advocate going forward :)**
- **I expect it to be quite easy for future members to join for the stipend, attend virtually, and not actually contribute. Please be on the lookout for that.**
- **I've really enjoyed being on the Intercity Transit CAC in the past few months. I'm excited for the rest of the year and hoping to be more involved especially for the youth in our community.**