

RIDER NEWS

For information, contact Customer Service at **360-786-1881** or visit intercitytransit.com.

Draft Hazards Mitigation Plan



You're invited to comment on Intercity Transit's Annex to the draft Thurston Regional Hazards Mitigation Plan. The Thurston Regional Hazards Mitigation Plan is a collaborative effort of local governments to develop a coordinated strategy to reduce the risks of the most destructive hazards that threaten the Thurston region. This plan is updated every five years. Review the draft plan at trpc.org/hazards or visit intercitytransit.com/about-us/publications to review our section of the plan.

You're welcome to comment on how Intercity Transit will:

- Manage emergency planning.
- Respond to community needs during various emergency scenarios.
- Identify hazards that could affect Intercity Transit's service area.
- Prioritize how to lower risk from hazards.

To request a copy of the draft annex, please contact Customer Service at 360-786-1881 or customerservice@intercitytransit.com.

You may submit comments by:

- **Mail:** Attn: Hazards Mitigation Plan, P.O. Box 659 Olympia, WA 98507
- **Email:** tellus@intercitytransit.com
- **Phone:** 360-786-1881

All written comments must be received by 5 p.m. on Wednesday, Aug. 12 to be considered.

In addition, a presentation on the draft annex will be held at our regularly scheduled Intercity Transit Authority meeting on Wednesday, Aug. 21, at 5:30 p.m. at our administrative office, 510 Pattison St. SE, in Olympia. The meeting will also have a virtual attendance option. Visit intercitytransit.com to register.

August 2024

If you plan to attend the meeting in-person, please consider riding bus Routes 62A, 62B or 66 which serve stops nearby.

September Service Change: More Trips to Serve You



Our upcoming service change marks the final step in our effort to restore service that was paused during the COVID-19 pandemic. Beginning

Sunday, Sept. 8, service will be at 102 percent of pre-pandemic levels.

Service Details

Routes 12, 13, 41, 62A, 62B, 65, and 66 will have late night service restored on weekdays and weekends. In addition, Route 41 will have extended late night service on Friday and Saturday nights when The Evergreen State College is in session.

The new schedules will be available by Aug. 23 at intercitytransit.com/servicechanges. Starting Sunday, Sept. 8, schedules will be available at intercitytransit.com/plan-your-trip/routes.

Call Customer Service at 360-786-1881 for questions or trip planning assistance. They're open daily from 7 a.m. to 6 p.m.

Rider Reminder: Service on Labor Day



Intercity Transit will operate weekend schedules on Labor Day, Monday, Sept. 2. Customer Service at the Olympia Transit Center will be open from 7 a.m. to 6 p.m. Our administrative office and Village Vans will be closed in observance of the holiday.

Intercity Transit Hosts Annual South Sound Regional Roadeo



You're in good hands when you ride Intercity Transit as we have some of the state's best bus drivers and mechanics!

Intercity Transit hosted the South Sound Regional Roadeo in late June. Competitors joined us from 10 agencies from the state and one from Oregon. They showcased their driving skills and maintenance disciplines in hopes of qualifying for the next level of competition, the Washington State Roadeo which will be held later this month.

Intercity Transit's Results

- **Body on Chassis (paratransit) Division:** 1st Place, Dan Savage
- **Maintenance Competition:** 1st Place, Richelle Loken, Sean Malay, Jackson Madison, Jonathan Reynolds, and their coach, Bryce Reinhardt.



Roadeos are annual competitions of driving skills and maintenance disciplines where transit agencies send their best to compete.

At each Roadeo, drivers showcase their safe driving skills with a timed pre-trip vehicle inspection and navigate 11 obstacles within seven minutes in either a 40' bus or a paratransit vehicle which is called the Body on Chassis (paratransit) division. The Roadeo maintenance competition consists of eight timed disciplines, including a written test.

Congratulations to all Roadeo competitors and winners! The countless hours of practice and preparation continue to pay off in competition and for our community. We look forward to sharing the State Roadeo results with you next month!

Construction Impacts Continue



Construction season is in full swing, causing delays and closures that impact our bus service. We anticipate construction throughout our community until the fall when the rain returns.

The best way to receive information from Intercity Transit about upcoming detours or delays specific to the route(s) you ride, is to sign up to receive rider alerts via text message or email at intercitytransit.com/subscribe.

You can also find detour information on our website at intercitytransit.com/rider-alerts. If you have questions or would like more information, please contact our Customer Service staff at 360-786-1881. They're open 7 a.m. to 6 p.m., daily.

Zero-Fare Just Get On and Go



Did you know that our bus service and Dial-A-Lift paratransit service have been zero-fare since the beginning of January 2020? This means your summer adventures are a little bit easier!

You won't pay a fare when you board Intercity Transit buses, which makes it easier than ever to just get on and go.

Zero-fare is just one way that Intercity Transit demonstrates our commitment to the communities we serve. Removing the barrier of fares provides an equitable transit system for all. Other benefits include speeding up boarding and reducing delays.

Intercity Transit's governing board, the Intercity Transit Authority (Authority) plans to continue our zero-fare demonstration project through Jan. 1, 2028. Zero-fare is also reviewed by the Authority as part of Intercity Transit's annual Strategic Planning and budgeting process, to continually assess the benefits and the value it brings to the community. Visit intercitytransit.com/plan-your-trip/zero-fare to learn more about zero-fare and how the Authority made the decision to stop collecting fares for some of our services.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.