

Draft

2024 – 2027 Title VI Program *Public Comment Period*

Rob LaFontaine

Planning Deputy Director

Presented to the Intercity Transit Authority on July 17, 2024

INTERcity
TRANSIT

Written Comments

Specific to the Draft Title VI Program



Empty Folder

Written Comments

Probably not specific to the Draft Title VI (received during the comment period)

7-16-2024

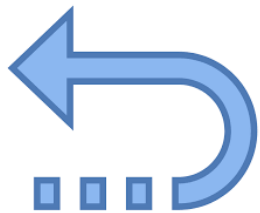
Scott Whidden

Justin curious why the stop on across the street from Rite Aid on Cooper Pt rd was moved so far away from Harrison? The bus drivers I've asked seemed as perplexed as me as to why it was moved so far.

7-9-2024

Dale Murrow

Please forward this complaint to the correct department. Moving the stop across from Rite Aid over 1 block to the north was ill advised. Many handicapped people use that stop to go shopping at Safeway and Rite-aid. Having to walk another 300 yards in todays heat or a driving rainstorm with no cover is unacceptable. Also, there was no warning and input from the riders. Please do the right thing and move the stop closer to the Harrison intersection.



(2) Complaints regarding the relocation of a stop on Cooper Point

Public Hearing

Related Written Comments

Not specific to the Draft Title VI Program

5-22-2024	Via Customer Service	Customer would like stop numbers to be put in brail as well, for those who may be visually impaired.
5-11-2024	Eve Griffin	I am trying to understand why the 45 stop on Harrison and Copper Point was moved. It is a corner intersection that you can get to 4 different busy places. SAFEWAY, RITE AID, BANK/MOD PIZZA/ GOODWILL. The new stop is very far from the corner. Please help me understand.
4-29-2024	Darryn Smith	I'm making a complaint who ever it was moved the stop across from rite aid on Cooper point road. To the fence by Capital high School. I'm disabled and have trouble walking far I had to stop 4 times I had to take two puffs of my inhaler. I'm asking you to put it back where it was. I'm going to call someone to see if that was legal to do that. I'm also going to persue it for you to put the stop back across from rite aid on Cooper point.
4-25-2024	Chris J.	Hello, I would like to request a bus shelter for the stop near 5th Ave at Sylvester St. It was moved a block down and a handful of folks including an elder will be forced to stand in the elements. Thank you for your consideration.
11-12-2023	Walter Jorgensen	I have ridden the bus. In fact, I took the Sierra Club's challenge last year to forego driving for a week. Tough when you're not used to it. The transit people from the drivers to the main Olympia station staff and the folks on the phone are really friendly and competent. It's a pleasure dealing with them. I don't depend on the bus service but it's very handy to have when I need it. I'm imagining that lot of people though do depend on the bus service. What is their experience? Can they get where they want to go OK? When do they usually need the bus? How many people are we talking about? If it's a small enough group, maybe we could provide them some enhanced service. If they need a somewhat different service, I'd like to see us consider some changes.

Related Written Comments

Not specific to the Draft Title VI Program

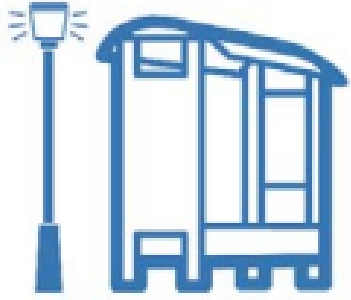
4-30-2024

Melissa Kerson

Last night an unhoused man broke into my home at 1126 10th Ave SE. I don't know his full story, but I have reason to believe my house was targeted due to the proximity to the bus stop for route 64. We have lived at this house for two years, and I was initially pleased to have a bus stop so close because I am a fan of a robust public transportation network and a long time bus rider. Unfortunately, the vast majority of the people I observe using this stop get off and walk west to eastside, and the location of this stop is not really serving the direct neighborhood community. I have long felt like the location of this stop set is purely as a layover location for busses to idle when they're running early. There is a stop just a block further up the road, and a stop right around the corner on eastside. This stop isn't necessary. It's a mite closer to the tiny home community tucked next to the city maintenance yard than the one on eastside, so it is constantly in use from folks visiting their friends there. I have two asks. One, I'd like to discuss what steps we can take to review the necessity for this stop at all. I've seen a lot of investment going into this location, so I know it's a big ask. I've long wished to suggest it, but assumed I'd get shut down since there's a shelter here. However, one feels a bit bolder when a strange man breaks into their home. We've had items stolen from our back yard. We've installed a fence and security cameras. But to have THIS many eyes off specifically desperate people on our house every day, I now feel like this was bound to happen. This is unsafe, the bus stop that these folks use needs to be located next to where they need to go. My second ask is to evaluate the suitability of this location as a layover spot. It is impossible to use our yard and have a fluid conversation- the busses idle there so long and so often. It's very loud. When the news folks came by to interview me about the home invasion, we had to go inside because the busses were so loud. I can't leave my front door open on sunny days because then our living room sounds like a grumbling diesel engine 10 minutes out of every 30. At the very least, I would like drivers to immediately stop idling engines if they must stop here for prolonged periods. Turning the engine off is better for the environment, and for goodness sake this is a residential neighborhood I'm surprised I even have to ask this. I want to emphasize that I am an advocate for public transportation and I appreciate all that you do. I am not making these requests lightly, and I hope you give genuine thought to how we can work together to make sure the whole community can get the best service.

Related Written Comments

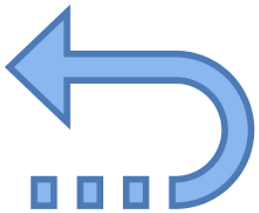
Not specific to the Draft Title VI Program



Request to install a shelter on 5th Ave in Olympia



Stop numbers in Braille



(2+2) Complaints regarding the relocation of a stop on Cooper Point



Request to move a stop on 10th Ave in Olympia



Are we meeting the needs of Those who depend on the bus?

Next Step:

**Consider the 2024 – 2027 Title VI Program
for final adoption in August**

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Planning Deputy Director

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