

**Minutes  
INTERCITY TRANSIT AUTHORITY  
Regular Meeting  
July 20, 2022**

**CALL TO ORDER**

Vice Chair Belk called the July 20, 2022, meeting of the Intercity Transit Authority to order at 5:32 p.m. This meeting was held remotely, with an in-person component at the Pattison Street facility.

**Members Present:** Vice Chair and Citizen Representative Justin Belk; City of Tumwater Mayor Debbie Sullivan; City of Lacey Councilmember Robin Vazquez; Thurston County Commissioner Carolina Mejia; City of Yelm Councilmember Brian Hess; Citizen Representative Don Melnick; Citizen Representative Sue Pierce; Labor Representative Paul Tischer.

**Members Excused:** Chair and City of Olympia Mayor Pro-Tem Clark Gilman.

**Staff Present:** Ann Freeman-Manzanares; Steve Krueger; Ally McPherson; Pat Messmer; Jonathon Yee; Alex Auty; Ramon Beltran; Heather Stafford Smith; Brian Nagel; Jessica Gould; Nicky Upson; Jana Brown; Steve Swan; Kevin Karkoski; Tammy Ferris; Rob Rinehart; Jason Aguero; Alana Neal; Camerson Crass; Julie DeRuwe; Jeff Peterson.

**Others Present:** Jeff Myers, Legal Counsel; Lloyd Peterson, Community Advisory Committee; Karen Parkhurst, TRPC; Vic Kumar, Zafer Batmaz, Kevin McKay, Avail Technologies.

**APPROVAL OF AGENDA**

**It was M/S/A by Melnick and Sullivan to adopt the agenda as presented.**

**PUBLIC COMMENT: None.**

**PUBLIC HEARING:**

**A. Amend Vanpool Fare Resolution.** Freeman-Manzanares said to be eligible for state transit support grant funds, agencies must adopt, at a minimum, a zero-fare policy that allows passengers 18 years of age and younger to ride free of charge on all modes provided by a transit agency. Intercity Transit already offers zero-fare to all fixed-route and Dial-A-Lift riders, but we need to address this for our vanpool program. We advertised this change and requested comment from interested parties. She noted Intercity Transit does not currently have any vanpool participants who are 18 years of age or younger. Because this is a fare-related item, it is Intercity Transit's practice to hold a public hearing. Based on public comment this evening, staff anticipates requesting approval at the August 17 ITA meeting to allow us to submit confirmation to the Washington State Department of Transportation no later than the October 1, 2022, deadline.

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*Vice Chair Belk opened the public hearing at 5:35 p.m.*

*With no one from the public giving testimony, Vice Chair Belk closed the public hearing at 5:35 p.m.*

*No written comments were received.*

### **STAFF INTRODUCTIONS:**

- A. Operator Class 22-03** (*Cameron Crass*)
- B. Ramon Beltran, IS Technician** (*Jason Aguero*)
- C. Shem Sargent, Cyber Security Program Manager** (*Jason Aguero*)
- D. Seth Steenerson, Facilities Specialist** (*Julie DeRuwe*)
- E. Harwinder Chokar, Service Worker** (*Jonathon Yee*)
- F. Jackson Madison, Support Specialist** (*Jonathon Yee*)
- G. Eric Wells, Village Vans Coordinator** (*Izi LeMay*)
- H. Amy Zurfluh, HR Analyst** (*Alana Neal*)

### **NEW BUSINESS**

- A. CAD/AVL Project Update.** Project Coordinator, Jeff Peterson, said the new Computer Assisted Dispatch and Automatic Vehicle Location (CAD/AVL) system represents a significant investment for Intercity Transit, both monetarily and in terms of dedicated staff time to implement this second-generation system. It also represents a significant technical upgrade that will benefit riders and internal operations. This project began in late 2018 with the development of a solicitation for consulting services resulting in the hiring of IBI Group in June 2019. The Authority authorized contracting with Avail Technologies, Inc. in February 2021. All aspects of the project are anticipated to be fully functional Fall 2022.

Peterson introduced Vic Kumar, Kevin McKay and Zafer Batmaz from Avail Technologies. This team introduced the elements of this new technology including hardware installations, reporting functions, features, and the process improvements this new solution offers.

McKay reviewed the accomplishments:

- Replaced analog communications system with new digital VoIP solution.
- Common Vehicle equipment across fixed route and paratransit that is designed for transit yet "non-proprietary."
- New equipment including standard operating procedures to enhance transit service.
- Improved and timely passenger information to keep your riders informed.
- Management Information Systems to improve efficiency and effectiveness.

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Kumar reviewed the key modules installed on the Intercity Transit vehicles and CAD/AVL Functionality:

### **Communication Queue**

- Listing of communication related messages that the dispatcher(s) are managing:
  - Text Messaging
  - Voice Radio (RTT, PRTT)
  - Emergency Alarm

### **Events Queue**

- Listing of non-communication related events/actions that the dispatcher(s) are managing
  - Examples include invalid logon attempt, vehicle movement alarm, over-crowding, late, early, transfers, headway, etc.

### **Maintenance Queue**

- Displays mechanical events.
- Allows the Maintenance department to manage events related to the health of vehicle equipment.
- Examples include APC, Wheelchair, Vehicle Health Monitoring (VHM) failures.
- Receive Alerts via
  - Email
  - SMS

### **Dispatch Map**

- Displays the current location of vehicles being monitored in real-time
  - ✓ Layer options include Vehicle, Route Traces, Stops and Timepoints
- Vehicle Bubble
  - ✓ Label options include ID, Operator, Block, Run
- Follow Vehicle
  - ✓ A vehicle in distress (EA) is automatically switched to follow-mode
- Find Supervisor (Vehicle, VoIP Smartphone)

### **Dispatch Status**

- Shows the most recent status of the vehicles being monitored.
- Color coding for each status category is configurable.

### **Dispatch Pullout**

- Shows the most recent status for vehicle login and pullout
- Support for operator check-in, assigning/unassigning operators and or vehicles

### **Detour Management**

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- Define detours in the ETMS system and to inform operators and the public about these changes to service routes
- Generate Turn by Turn Directions
- Public & Operator Messages

### **Decision Support**

- Use the tools in Decision Support to make service adjustments when there have been disruptions or unexpected load

### **Transit Planning**

- What-If Analysis
  - ✓ Add or remove a stop, add or remove a trip, change a pattern, or add an entirely new route
  - ✓ Cost impacts
  - ✓ Title IV reporting impacts
  - ✓ Real time data
- Current schedule data loaded into a workspace. User can make desired changes and immediately see the impact to costs, hours or service and revenue miles
- Transit planning tool displays census data including population served, % in poverty and % of minority within a user defined radius

### **Mobile Personnel**

- Provides dispatchers with information about the location and status of on duty supervisors.

Kumar provided a vehicle overview of the equipment used/needed, explaining the functionality of the In-Vehicle Unit (IVU), that transmits information in real-time and it's the same device used for voice communications.

Kumar reviewed the Fixed-Route Vehicle Functionality and the Mobile Data Terminal (MDT) which is the driver-facing module starting when a driver turns a vehicle on and goes through a pre-trip and body checks which is a physical inspection of the vehicle insuring everything is in working order. Other checks include the APC, Annunciator announcements such as safety, and wheelchair tests. Drivers have the capability of canned text messages to Dispatch, and one-way and two-way voice calls which are private, but recorded.

Kumar talked about how detours are handled. The system sends a message to all routes that a detour affects based on date and time. This is a standard message that the MDT displays for all operators who log onto to a run that has a detour. When the information window indicates there is a detour within the next three stops, turn-by-turn directions are provided in the INBOX of the MSG section (displayed automatically due to possible multiple active detours). Boards and alights done while on detour are attributed to the first stop after the detour.

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He touched upon Headway Management, which means telling the driver to slow down or speed up.

Kumar reviewed functionality of the system on the Dial-a-Lift vehicles. He then introduced key Intercity Transit staff members about how they use the system and how it's benefiting them (Cameron Crass Fixed-Route Operations Manager; Kevin Karkoski, Dial-a-Lift Manager; and Jonathon Yee, Director of Fleet Maintenance).

Batmaz reviewed the Business Intelligence tool, which is an analytics tool, powerful yet simple to use. It's ETMS Data Warehouse combines CAD/AVL and ERP data into one. It's a tool with dashboards and reports that span the agency - self-service reporting and NTD reporting. He broke it down as follows:

"My Dash" - Allows users to view and manage their dashboard, scheduled reports, and bookmarked reports. Users can personalize their dashboard by selecting from a list of predefined KPIs. KPIs can be grouped and added to different tabs as deemed appropriate.

"Operations" - Visualizations related to operations such as on-time status, number of vehicles that are late/early, open incidents, detours, events, Live QA, and Logon / Logoff.

"Planning" - Identify the worst performing routes, worst drive times, schedule health, vehicle utilization, APC analysis, ridership analysis and more. Maximize route efficiency.

"Maintenance" - Display recent pre-trip inspection issues and vehicles with the most issues.

NTD Reports / Dashboards - Assess scheduled revenue and non-revenue service together with total adjusted service and total distance of completed segments. Identify the total number of trip samples and the percent of all trip's valid samples. Track trends by time, category, and routes; compare all the data to the last year's data; assess if you are below or above the target and adjust targets accordingly. Senior Planner, Stephen Swan, provided his experience using the system.

Batmaz continued with Real-Time Passenger Information (RTPI). It's a fully cloud hosted solution from Avail that provides riders with real-time information such as bus location, predictive arrival times, service alerts and notifications, and riders can access information via their desktop, tablet, smartphone, SMS text, email or phone. It's ADA-compliant and includes GTFS-RT feed and Google certification.

Batmaz turned the presentation over to Nicky Upson from Marketing and Communications to describe each of the module phases and timelines.

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Upson outlined the timeline being rolled out to Intercity Transit customers:

Phase 1 – myStop app being rolled out in late summer:

- Provides real-time location and departure times
- Email and text alerts by subscription
- Trip Planner
- Service Alerts

Phase 2 – Infopoint Website being rolled out in the Fall:

- Provides real-time location and departure times
- Email and text alerts by subscription
- Trip Planner
- Service Alerts

Phase 3 – Text myStop with a launch date to be determined:

- Texts the actual time the next bus will depart from that stop.

Freeman-Manzanares thanked the representatives from Avail Technologies, Inc. for providing an excellent overview of the new CAD/AVL system. She said it's an incredible advancement for Intercity Transit. It's been a significant investment in terms of staff time to implement and commitment of dollars and she wants to ensure the Authority members are educated about the progress and see the value of the investment. Staff anticipates rolling out the customer elements this Fall.

Freeman-Manzanares thanked Intercity Transit project staff who made this project possible: Jeff Peterson from Procurement; Cameron Crass and Kevin Karkoski from Operations; Jonathon Yee from Maintenance; Steve Swan from Planning; and Nicky Upson from Marketing and Communications who assisted with the presentation this evening. Also wanted to recognize Rob LaFontaine, Brian Nagel, and Eric Phillips from Development/Planning; Joy Gerchak from Customer Service; Ally McPherson from Marketing and Communications; Jason Aguero and Rob Rinehart from Information Systems; Steve Krueger from Procurement and Capitol Projects; and Emily Bergkamp from Operations. This is a project that affects and needs the support of just about everyone in the organization. Freeman-Manzanares recognized the support received organization-wide thus far, and the continued support this project would need to implement this new technology.

**B. TRPC Coordinated Human Services Transportation Plan.** Karen Parkhurst, TRPC Planning & Policy Director, provided an overview of the Coordinated Human Services Transportation Plan. Parkhurst said the plan must be updated every four years.

The Coordinated Human Services Transportation Plan serves as a comprehensive guide for addressing transportation choices, gaps, and solutions for individuals who because of age, income or ability may face mobility challenges. The goals of the plan are to increase mobility options, improve individual service, increase coordination

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with other systems and programs, improve efficiency and identify and obtain sustainable funding to close gaps.

Parkhurst said one of the things the Human Services Transportation Plan is looking at is the idea that they need to provide transportation for people, who because of age, income or ability, may have special challenges. Parkhurst said there are many who don't think they'll keep driving in their senior years and data shows the fastest growing part of the population are those over the age of 85. Statistically, that's where TRPC is seeing people with challenges in getting around. Disability Rights Washington is conducting an exercise and asked elected officials and others to participate. The exercise is to imagine a week without driving. TRPC received a Proclamation from the Governor saying he encourages elected officials from all over the state to participate. This is an important exercise to think about when planning transportation services. #Week Without Driving will be held September 19-25, 2022. She encourages all of the jurisdictions to create such a proclamation.

It's not just seniors who can no longer get around. It's all kinds of people of all ages for whatever reason can't get from here to there. The idea of this exercise is to determine how well members of the community function without a car.

TRPC created a website called Thurston Here to There ([www.thurstonheretothere.org](http://www.thurstonheretothere.org)). Often times those who drive cars or don't take the bus won't think about alternatives until they are needed. Through Commute Trip Reduction, TRPC often hears from the Work Sight Coordinators about how they want to know everything about finding other ways to get around. Parkhurst encourages everyone, including family members and neighbors, to go on to the website to help people understand all of the services that are available. For those who don't use technology, TRPC is in the process of creating a wrap card.

The report looks at the available services and current providers, needs, strategies, priorities, resources, time and feasibility and a regional priorities list.

TRPC is reaching out to people with disabilities, seniors, low incomes, public, private, non-profit and human services transportation providers and other members of the public within the Thurston region and adjoining counties. Schools have also been part of the conversation. They had a conversation in their last update about the requirement that's called the McKinney-Vento Act that requires students who have become homeless to be transported back to where they became homeless, for example school buses are taking people back to Seattle daily to go to school.

Parkhurst said the prioritized projects funded in the plan are Here to There Mobility Management, Replacement Dial-a-Lift vehicles, Rural Transit, Thurston County Bus Buddies, and Village Vans.

It's TRPC's job when these projects are submitted to have a prioritized project list.

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As the MPO, TRPC is assigned grades and that grants extra points to the projects that applied for grants.

Parkhurst reviewed the Goals:

- Increase equity in Transportation Services.
- Increase mobility options.
- Improve individual service.
- Increase coordination with other systems and programs.
- Improve efficiency.
- Identify and obtain sustainable funding to close gaps.
- Broadly distribute information about available transportation options.
- Options that don't involve travel: telework, telemedicine, online public services, tele-education...BROADBAND? Equity?
- DRIVERS!!

Parkhurst loves to talk about transportation and welcomes an invitation to virtually present at meetings, talk on the phone, speak with people at their work, city hall, church, etc. She wants people to test the Here to There, take the September "week without driving" challenge, and talk to their family and friends and take survey.

Parkhurst reviewed the timelines:

- Public Outreach NOW! & continues during Public Review
- September 1                      Public/WSDOT Review
- December 1                      Submit Final to WSDOT
- December 2                      TRPC Adopts – with Prioritized Project List

**C. Website Management Services.** Procurement Coordinator, Jeff Peterson, presented for consideration a contract with Fruition Growth LLC to provide web hosting services and related enhancements to ensure Intercity Transit maintains a secure, reliable and customer focused website.

Intercity Transit currently utilizes web hosting services through the State of Washington's Consolidated Technology Services (WaTech) division. Intercity Transit has appreciated working with WaTech however the amount of time they can commit to political subdivisions has been a challenge. This reality presented an opportunity to seek a firm that can dedicate more time, provide a more robust response and a greater depth of experience to not only host our website but also enhance our user's experience.

Consequently, on March 21, 2022, Intercity Transit elected to reach out to the market and seek proposals from highly qualified firms who provide expertise in website hosting, security, feature development, software integrations, software updates, usability testing, accessibility testing, and overall useability enhancements. Seven proposals were received and through the in-depth scoring, interview, and reference



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checking process that followed, the project staff recommend awarding a contract with Fruition.

The contract will have a one-year initial term and extension options for a total of five years. The web-hosting services equates to \$101,400 for the maximum five-year term which is comparable to what WaTech charges. The contract allows for the negotiation of task orders pertaining to website enhancements. The primary hourly rate is identical to WaTech under this agreement and the number of hours will be negotiated according to the complexity of the task. Intercity Transit budgeted \$200,000 in 2022 for website enhancements.

Fruition has nearly 20 years of experience in supporting websites. They have extensive experience with the Drupal platform (the backbone of our website) and has successfully implemented enhancements that are similar in scope as to what Intercity Transit hopes to accomplish. Their interview and references were positive, and the project team is confident they have the knowledge and expertise needed to realize our goals. Accordingly, the project team recommends entering into a contract with Fruition Growth LLC.

**It was M/S/A by Vazquez and Melnick to authorize the General Manager to execute a contract with Fruition for website hosting and related website enhancements services in an amount not-to-exceed \$200,000.**

**D. New Copier Devices.** Procurement Coordinator, Jeff Peterson, presented for consideration a five-year lease agreement with Canon for new copiers.

Intercity Transit's copier lease is scheduled to expire on September 30, 2022. The proposed replacement package has been designed to accommodate the needs at our new Administration, Operations Building and Fuel Wash Facility (ADOPS/FWF) facilities as well as the Olympia Transit Center (OTC).

Staff elected to continue the Canon product line as it not only satisfies our needs but has also proven to be reliable and intuitive to use.

Intercity Transit staff has determined the most competitive overall source of supply is the Omnia Partners cooperative purchasing agreement. Omnia is a public sector purchasing cooperative which Intercity Transit is eligible to utilize. Canon's cost per copy rate, for service and consumables (not including paper) is comparable to our current rate and includes training, online support, 1-hour response, 4-hour on-site response, a 96% uptime guarantee, and usage analysis throughout the term.

Accordingly, staff recommend pursuing an agreement with Canon for the lease and services of new Canon multi-functional printer devices.

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**It was M/S/A by Sullivan and Pierce to authorize the General Manager to enter into a five-year lease agreement with Canon for 14 multifunctional printer devices in the amount of \$167,600 not including taxes or service fees based on a cost per copy pricing model.**

- E. Increase for Engineering/Design Services w/SCJ.** Development Director, Eric Phillips, presented an Amendment to the Task Order from the On-Call Engineering Services Contract with SCJ Alliance for additional engineering, design, and construction support services for the Martin Way Park-and-ride Direct Access grant project.

On June 2, 2021, the Authority authorized the General Manager to execute a Task Order with SCJ Alliance from the On-Call Engineering Services contract to provide engineering and design support services for the Martin Way Park-and-Ride Direct Access Improvements project following an award of a WSDOT Regional Mobility Grant in the amount of \$2,153,000.

The original Task Order with SCJ was for \$242,000 and was anticipated to take the project through final design but did not include architectural services and construction support. The additional contract authority will provide for additional design services for the restroom and security/storage building and provide for construction management support through project completion. With the additional amount authorized the total for engineering support for the project through completion will be \$412,087.

**Project Update:** The project is advancing nicely on a tight schedule. A key component of this project was working with WSDOT to obtain the required access break approval(s) to accommodate the planned transit-only egress lane and the new passenger loading area on the I-5 NB ramp adjacent to the Park-and-Ride. We recently completed the project documentation steps necessary to support the access break and are now in the final review of the full design of the ramp improvements and moving now to wrap up the final design of the internal Park-and-Ride lot changes.

Earlier this month we submitted our development application package to the City of Lacey. During the pre-application review with the City of Lacey, Intercity Transit was approved to submit for an alternative sanitary connection at the facility which confirmed our ability to develop a new restroom and security/storage building at the site. We also anticipate adding 10-13 new parking spaces within the existing lot area. Confirming the full re-development site plan package also provided the opportunity to lock in the remaining support services necessary to complete the project, including an architectural sub for the building design and SCJ support to provide the construction management services to take the project through completion.

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Staff have negotiated this contract Amendment scope and fee with SCJ Alliance in accordance with the terms of the On-Call Services Agreement and based on the scope and proposed hours, Staff is confident the proposed pricing is both fair and reasonable.

**It was M/S/A/ by Melnick and Vazquez to authorize the General Manager to execute a contract Amendment with SCJ Alliance for the Martin Way Park-and-Ride Direct Access project providing an additional \$170,087 for a revised total not to exceed value of \$412,087.**

### COMMITTEE REPORTS

**A. Transportation Policy Board met July 8, 2022.** Melnick said the TPB appointed Business Representatives Jessica McKeegan-Jensen, David Wasson and Renee Radcliff Sinclair, and Community Representatives Michelle Murray and Travis Millar, to serve three-year terms.

The TPB reviewed outstanding policy considerations on TRPC's 2022 Federal Transportation Grant Funding Call for Projects Process. They revisited the background on the revised Call for Projects Process and the status of process details with the Technical Advisory Committee including areas of agreement and disagreement. Staff presented topics for policy consideration including Funding Caps, Geographic Equity, Sustainable Thurston Urban Corridors and Centers, Tie Breaking Methods, and the Rural Community Support Program. Members broke up into small breakout groups to discuss each of the policy considerations, then returned to the full board to report on their groups' preferences to address each of the policy considerations.

**Community Advisory Committee met July 18, 2022.** Lloyd Peterson said the CAC received the CAD/AVL and the Human Services Transportation Plan presentations. Peterson said he's been on the CAC since January 2022 and took the opportunity to make some personal observations. **Here's an excerpt from a message to all Intercity Transit staff and the Authority from Peterson:**

*"Famous baseball player and philosopher, Yogi Berra said, "You can observe a lot by just watching." During my time as an Advisory Committee member, I have been watching you and learning a lot about what Intercity Transit does and about you. I've come to the conclusion that Intercity Transit is the best performing, most effective public agency I have ever encountered in my 50 years of observing. On a scale of 1 to 100, I give you a 99, because no one is perfect. That's my judgement. As a member of the community, because I am a member of the Community Advisory Committee, I commend you, the current policy Board members, and your predecessors for all of the hundreds of good policy choices that have been made over the years and includes where we are today. As an effective organization that*

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we have dealing with today's problems and planning for future ones. I also commend your management team for the remarkable efficiency, skill, cooperative effort and pride as exhibited by their performance displayed by everyone, every day. As a member of the community, I thank you all. And I say keep moving forward which is a good wish for a transit company – keep moving forward. I'm proud to be part of this Community Advisory Committee and very proud to be a member of this most effective organization."

### GENERAL MANAGER'S REPORT

- A marketing and communications consulting firm will be on site July 21 at the Pattison Street Facility and at the Olympia Transit Center filming and taking photos to create digital ads for continued Operator recruitment.
- Staff is fully engaged in a lot of activities; however, we are unable to provide more service on the street because we are only at 80% of our pre-COVID levels of service until we have additional Operators. A new class of Operators begin training on August 1. Staff is working hard to ensure our outreach is thorough and we continue to hire great candidates interested in serving our community.
- Staff is excited to welcome FlixBus to the Olympia Transit Center (OTC), and the target date is August 1, however, there are no guarantees at this point. Greyhound, who provides 28 trips a week, will continue to serve the OTC. FlixBus bought Greyhound, and they intend to provide about 50 trips a week. The OTC 2 was built to provide additional customer amenities, a lobby and customer service and space for staff. One of the primary drivers for our grant fund application was to support a multi-modal service center welcoming a regional carrier to connect with local service. Having Greyhound and FlixBus allows individuals better access to transportation options.
- The Pattison Street Project is moving right along. The elevator system was approved, which is more challenging than it sounds, and furniture is being delivered. The hope is to gain full occupancy this Fall. The team is moving closer to submitting all of the documentation for permitting to the City of Olympia for the south parcel project, which includes the renovation of the maintenance facility, in September.
- The Maintenance Department is hosting Bates Technical College students to tour our facility and consider a career in transit. They will also have an opportunity to meet Operations' staff including Operators, to help them choose a career in transit.
- Congresswoman Strickland's office announced the U. S. House passed an appropriations package (a.k.a. minibus for FY23) that contained funding for

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Intercity Transit's Zero Fare Bus Stop Access Improvements at \$1,825,950. This is a welcome and big step forward in this multi-step process. The package heads to the Senate and we await their appropriations actions. The Congresswoman will continue to advocate for our project, and we are hopeful this will pass the Senate by the end of the Federal Fiscal Year.

- Staff COVID counts are down in July. There are nine positives and about the same waiting to be tested. Comparatively, there were 41 confirmed cases of COVID in June and many others in quarantine.
- The Marketing and Communications team is looking forward to providing information on the "Going Digital" campaign in August.
- The first ever Great Olympia Bike Roadeo, is taking place on Saturday, July 30 from 11 a.m. to 2 p.m. at the Isthmus Park in downtown Olympia. It is a free event that includes bicycle safety checks, games, a skills course, a traffic garden, and free bike helmets while supplies last.
- Practice bike safety at Mountain View Elementary's Traffic Garden. Intercity Transit's Walk N Roll is collaborating with Child Care Action Council's Safe Kids Thurston County Program, the Olympia Police Department, Target Zero and the City of Olympia Parks, Arts and Recreation. Bring a child with their bike and celebrate the joy of bicycling. The traffic garden is located on Mountain View Elementary School's playground at 1900 College Street SE, Lacey WA 98503.
- Intercity Transit is hosting its local Bus Roadeo Saturday, July 23 and Sunday, July 24. The ITA, CAC and staff are encouraged to attend. The competition on Sunday begins at 8:15 a.m. and ends at 1:30 p.m. followed by a BBQ lunch and awards ceremony.
- Location: Take E Street SE to empty lot near The Valley Athletic Club and the newer SPSCC facility on Capital in Tuwater.
- Judges are needed for the competition. Judges are asked to arrive at 7 a.m. Starbucks coffee and Costco muffins will be provided to judges and volunteers. If you're interested email David Dudek at [ddudek@intercitytransit.com](mailto:ddudek@intercitytransit.com) or Bill Miller at [bmiller@intercitytransit.com](mailto:bmiller@intercitytransit.com)
- Other transit properties are not hosting their own local roadeo this year, and this is the event by which systems select their competitors to go to the State Roadeo. Intercity Transit offered an opportunity for other transit agencies to compete. Pierce, Kitsap, Island, Community (in Snohomish County), and Ben Franklin (in the Tri-Cities) are participating. An awards ceremony for all participating transit properties follows the competition.

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- Freeman-Manzanares shared two customer comments, both comments are from Yelm customers, and both refer to the great service provided by Operator Terry Glave, who is a gem.

*"Dear Intercity Transit: On 13 June, my mother, Dora Clayman, left her purse containing her phone and other items on the Dial-A-Lift. The driver, Terry Glave, promptly turned it into the lost and found. Because she is 96 years old, the loss was hard for her until Intercity called to say it had been turned in. Our family thanks Terry for promptly turning in her purse. Dora often comments to us about how nice the drivers are and how they walk with her. Sincerely, Sam Lantow"*

*"Wow I don't even know what to say. This morning's driver was out picking up trash around the bus stop area and fixed the trash can. Love people leaving things and places better then how they found it. Well done Mr. Bus Driver, well done. Sincerely a very thankful Yelm citizen."*

### AUTHORITY ISSUES

Pierce encourages everyone and their families to come out to the Regional Rodeo on Sunday. It's always fun to watch the Operators compete.

### ADJOURNMENT

With no further business to come before the Authority, Vice Chair Belk adjourned the meeting at 8:11 p.m.

INTERCITY TRANSIT AUTHORITY

*Clark Gilman*  
Clark Gilman, Chair

ATTEST

*Patricia Messmer*  
Pat Messmer  
Clerk to the Authority

Date Approved: August 17, 2022

Prepared by Pat Messmer, Clerk of the Board/  
Executive Assistant, Intercity Transit