

**Authority Meeting Highlights**  
***a brief recap of the July 20, 2022, Authority Meeting***

**Wednesday night, the Authority:**

- Conducted a public hearing on the Vanpool Fare Resolution Amendment, to align with the recently enacted Washington State Transit Support Grant to be eligible to receive new state grant funds. *(Ann Freeman-Manzanares)*
- Authorized the General Manager to execute a contract with Fruition for website hosting and related website enhancements services in an amount not-to-exceed \$200,000. *(Jeff Peterson)*
- Authorized the General Manager to enter into a five-year lease agreement with Canon for 14 multifunctional printer devices in the amount of \$167,600 not including taxes or service fees based on a cost per copy pricing model. *(Jeff Peterson)*
- Authorized the General Manager to execute a contract Amendment with SCJ Alliance for the Martin Way Park-and-Ride Direct Access project providing an additional \$170,087 for a revised total not to exceed value of \$412,087. *(Eric Phillips)*

**Other Items of Interest:**

Welcomed ***Operator Class 22-03; Ramon Beltran, IS Technician; Shem Sargent, Cyber Security Program Manager; Seth Steenerson, Facilities Specialist; Harwinder Chokar, Service Worker; Jackson Madison, Support Specialist; Eric Wells, Village Vans Coordinator; and Amy Zurfluh, HR Analyst.***

The staff from Avail Technologies, Inc. provided an overview of the new Computer Assisted Dispatch and Automatic Vehicle Location Systems (CAD/AVL). *(Jeff Peterson)*

Karen Parkhurst, TRPC Planning & Policy Director, provided a presentation seeking input to update the Coordinated Human Services Transportation Plan.

**General Manager's Report:**

Freeman-Manzanares thanked the representatives from Avail Technologies, Inc. for providing an excellent overview of the new CAD/AVL system. She noted Intercity Transit began this project in 2018 and it's an incredible advancement for Intercity Transit. It's been a significant investment in terms of staff time to implement and commitment of dollars and we want to ensure the Authority members are educated about the progress and see the value of the investment. Staff anticipates rolling out the customer elements this Fall.

Freeman-Manzanares thanked Intercity Transit project staff who made this project possible: Jeff Peterson from Procurement; Cameron Crass and Kevin Karkoski from Operations; Jonathon Yee from Maintenance; Steve Swan from Planning; and Nicky Upson from Marketing and Communications who assisted with the presentation this evening. Also wanted to recognize Rob LaFontaine, Brian Nagel, and Eric Phillips from Development/Planning; Joy Gerchak from Customer Service; Ally McPherson from Marketing and Communications; Jason Aguero and Rob

Rinehart from Information Systems; Steve Krueger from Procurement and Capitol Projects; and Emily Bergkamp from Operations. This is a project that affects, and needs the support of, just about everyone in the organization. Freeman-Manzanares recognized the support received organization-wide thus far, and the continued support this project would need to implement this new technology.

A marketing and communications consulting firm will be on site July 21 at the Pattison Street Facility and at the Olympia Transit Center filming and taking photos to create digital ads for continued Operator recruitment.

Staff is fully engaged in a lot of activities; however, we are unable to provide more service on the street because we are only at 80% of our pre-COVID levels of service until we have additional Operators. A new class of Operators begin training on August 1. Staff is working hard to ensure our outreach is thorough and we continue to hire great candidates interested in serving our community.

Staff is excited to welcome FlixBus to the Olympia Transit Center (OTC), and the target date is August 1, however, there are no guarantees at this point. Greyhound, who provides 28 trips a week, will continue to serve the OTC. FlixBus bought Greyhound, and they intend to provide about 50 trips a week. The OTC 2 was built to provide additional customer amenities, a lobby and customer service and space for staff. One of the primary drivers for our grant fund application was to support a multi-modal service center welcoming a regional carrier to connect with local service. Having Greyhound and FlixBus allows individuals better access to transportation options.

The Pattison Street Project is moving right along. The elevator system was approved, which is more challenging than it sounds, and furniture is being delivered. The hope is to gain full occupancy this Fall. The team is moving closer to submitting all of the documentation for permitting to the City of Olympia for the south parcel project, which includes the renovation of the maintenance facility, in September.

The Maintenance Department is hosting Bates Technical College students to tour our facility and consider a career in transit. They will also have an opportunity to meet Operations' staff including Operators, to help them choose a career in transit.

Congresswoman Strickland's office announced the U. S. House passed an appropriations package (a.k.a. minibus for FY23) that contained funding for Intercity Transit's Zero Fare Bus Stop Access Improvements at \$1,825,950. This is a welcome and big step forward in this multi-step process. The package heads to the Senate and we await their appropriations actions. The Congresswoman will continue to advocate for our project, and we are hopeful this will pass the Senate by the end of the Federal Fiscal Year.

Staff COVID counts are down in July. There are nine positives and about the same waiting to be tested. Comparatively, there were 41 confirmed cases of COVID in June and many others in quarantine.

The Marketing and Communications team is looking forward to providing information on the "Going Digital" campaign in August.

The first ever **Great Olympia Bike Rodeo**, is taking place on Saturday, July 30 from 11 a.m. to 2 p.m. at the Isthmus Park in downtown Olympia. It is a free event that includes bicycle safety checks, games, a skills course, a traffic garden, and free bike helmets while supplies last.

**Practice bike safety at Mountain View Elementary's Traffic Garden.** Intercity Transit's Walk N Roll is collaborating with Child Care Action Council's Safe Kids Thurston County Program, the Olympia Police Department, Target Zero and the City of Olympia Parks, Arts and Recreation. Bring a child with their bike and celebrate the joy of bicycling. The traffic garden is located on Mountain View Elementary School's playground at 1900 College Street SE, Lacey WA 98503.

**Intercity Transit is hosting its local Bus Rodeo Saturday, July 23 and Sunday, July 24. The ITA, CAC and staff are encouraged to attend. The competition on Sunday begins at 8:15 a.m. and ends at 1:30 p.m. followed by a BBQ lunch and awards ceremony.**

**Location:** Take E Street SE in Tumwater and look for the buses. **See map on last page of this document.**

**Judges are needed for the competition.** Judges are asked to arrive at 7 a.m. and Starbucks coffee and Costco muffins will be provided to judges and volunteers. If you're interested email David Dudek at [ddudek@intercitytransit.com](mailto:ddudek@intercitytransit.com) or Bill Miller at [bmiller@intercitytransit.com](mailto:bmiller@intercitytransit.com)

Other transit properties are not hosting their own local rodeo this year, and this is the event by which systems select their competitors to go to the State Rodeo. Intercity Transit offered an opportunity for other transit agencies to compete. Pierce, Kitsap, Island, Community (in Snohomish County), and Ben Franklin (in the Tri-Cities) are participating. An awards ceremony for all participating transit properties follows the competition.

**Freeman-Manzanares shared two customer comments, both comments are from Yelm customers, and both refer to the great service provided by Operator Terry Glave.**

*"Dear Intercity Transit: On 13 June, my mother, Dora Clayman, left her purse containing her phone and other items on the Dial-A-Lift. The driver, Terry Glave, promptly turned it into the lost and found. Because she is 96 years old, the loss was hard for her until Intercity called to say it had been turned in. Our family thanks Terry for promptly turning in her purse. Dora often comments to us about how nice the drivers are and how they walk with her. Sincerely, Sam Lantow"*

*"Wow I don't even know what to say. This morning's driver was out picking up trash around the bus stop area and fixed the trash can. Love people leaving things and places better than how they found it. Well done Mr. Bus Driver, well done. Sincerely a very thankful Yelm citizen."*

**Here's an excerpt from a message to all Intercity Transit staff and the ITA from Community Advisory Committee member, Lloyd Peterson, who attended the Authority meeting last night:**

*"Famous baseball player and philosopher, Yogi Berra said, 'You can observe a lot by just watching.'" During my time as an Advisory Committee member, I have been watching you and learning a lot about what Intercity Transit does and about you. I've come to the conclusion that Intercity Transit is the best*

performing, most effective public agency I have ever encountered in my 50 years of observing. On a scale of 1 to 100, I give you a 99, because no one is perfect. That's my judgement. As a member of the community, because I am a member of the Community Advisory Committee, I commend you, the current policy Board members, and your predecessors for all of the hundreds of good policy choices that have been made over the years and includes where we are today. As an effective organization that we have dealing with today's problems and planning for future ones. I also commend your management team for the remarkable efficiency, skill, cooperative effort and pride as exhibited by their performance displayed by everyone, every day. As a member of the community, I thank you all. And I say keep moving forward which is a good wish for a transit company – keep moving forward. I'm proud to be part of this Community Advisory Committee and very proud to be a member of this most effective organization."

If you'd like to hear Lloyd's message in its entirety, click on the link below and go to **2:23:35** of the recording.

Click here to listen to the July 20, 2022, ITA meeting: [ITA Meeting-20220720\\_173001-Meeting Recording.mp4](#)

Prepared July 21, 2022  
Pat Messmer/Clerk of the Board

## MAP OF ROADEO COMPETITION LOCATION

- **Take E Street SE – Tumwater to the end of the street by the empty parking lot.**
- **Look for the Buses!**

