Authority Meeting Highlights a brief recap of the December 15, 2021 Authority Meeting

The meeting was held remotely in accordance with the Open Public Meetings Act guidelines in the Governor's Proclamation <u>20.28.14</u>.

Wednesday night, the Authority:

- Conducted a Closed Session Pursuant to RCW 42.30.140 (4) (b), to discuss items related to the Amalgamated Transit Union Local 1765.
- The Authority approved the collective bargaining agreement between Intercity Transit and Amalgamated Transit Union Local 1765 for a three-year period (January 1, 2022, through December 31, 2024).

General Manager's Report:

Freeman-Manzanares reported there was a large fire in downtown Olympia this morning (Wednesday), which required rerouting all of our service away from the Olympia Transit Center. She noted this was a big effort on IT's part and she recognized and applauded the excellent work of our Operation Dispatcher/Supervisors, Operators and all of the Operations staff who jumped in to provide assistance, Customer Service, our Marketing and Communications team and our Maintenance Department. That was a huge effort, and they did an outstanding job.

In the midst of all of this activity, staff was implementing the pilot project for CAD/AVL, which is the Communication and Automated Vehicle Locater System. The system experienced a hiccup and wasn't working properly, and this whole experience exemplifies the organization and the organization that we aspire to be and shows how important it is to have a good perspective.

Staff moved forward to meet the needs of the community and utilized every bump in the road as an opportunity to test IT's backup Emergency Communication System and ensure we could pivot and respond to whatever challenges that came before IT.

Freeman-Manzanares said we have amazing staff, and therefore has the confidence to respond no matter the situation. We are looking forward to assisting with the update for the countywide Hazard Mitigation Plan and fulfilling our role as the lead emergency transportation provider in Thurston County. Emily Bergkamp, Operations Director, will represent IT on the update team.

Prepared December 16, 2021 Pat Messmer/Clerk of the Board