



Intercity Transit is monitoring novel coronavirus developments

Intercity Transit is closely monitoring developments with respect to COVID-19 (coronavirus). The safety of our customers and our employees is our top priority and we are following the professional guidance of our public health officials. Preventing future cases requires all of us to do our part.

Public health officials recommend everyday actions to help prevent the spread of COVID-19 and other respiratory diseases including:

- Washing hands often with soap and water for at least 20 seconds, especially after going to the bathroom, before eating and after blowing your nose, coughing or sneezing.
- If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoid touching your eyes, nose and mouth.
- Cover your cough or sneeze with a tissue, throw the tissue in the trash and wash your hands.
- Stay home when you are sick.
- Avoid close contact with sick people.



FAQs

ADVANCE RESERVATION SERVICE

Why is Intercity Transit moving to advance reservation service?

A: This delivery model will help us better support our community to uphold the Governor's "Stay Home – Stay Healthy" order and ensure people with essential trips can safely reach their destination. Our interest is in keeping the risk of exposure to COVID-19 at a minimum for our customers and our employees. That requires all of us to limit our travel.

What is advance reservation service?

A: Advance reservation service will provide you transportation you can use for essential trips. To ride, you'll call Customer Service at 360-786-1881 or email DALdispatch@intercitytransit.com where a representative will ensure your trip is for an essential purpose. Then you'll be able to schedule your ride(s) 2 to 5 days in advance. No same-day ride requests will be available. Be prepared to provide your name, phone number, address of your origin and destination, and the time you would like to ride. Please remember, limiting the number of trips you take reduces your potential exposure to COVID-19 and allows everyone the opportunity to schedule a trip to get where they need to go. And if at all possible, if you do not have a specific appointment time please allow us some flexibility in scheduling your ride.

DASH AND OLYMPIA EXPRESS ROUTES (612/620)

Express Service to Tacoma will resume when Thurston and Pierce Counties fully meet all the requirements of Phase 3. Until then, Advance Reservation Service to Tacoma will be available for essential trips only. In addition, the Dash is currently not operating.

For the most up-to-date schedule information visit
intercitytransit.com/bus/routes.

COVID-19
SAFETY



LIMITED
SEATING

Please do not sit here.

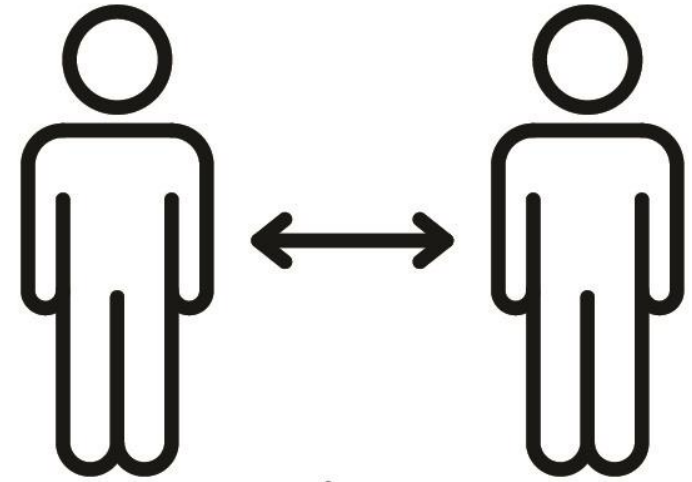


Keep a distance
6 feet from
other passengers



INTERcity TRANSIT

MAINTAIN SOCIAL DISTANCE



INTERcity TRANSIT

Welcome aboard!

What we're doing



Disinfecting every
vehicle every day



Blocking off seats to
promote social distancing



Requiring masks for
passengers and drivers

What you can do



Maintain social
distance while onboard



Wear your
mask properly



Stay at home
if you are sick

Thank you for helping us all stay healthy!

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Published by Joy Adrian · March 20, 2020 ·

Along with our zero-fare demonstration project which began in January, we started rear door boarding to enhance travel speeds. Beginning today, March 20, we are requiring customers to board our buses using the rear doors only.

Customers who require accessible boarding can still board at the front of the bus. This process will help ensure the safety of our operators and ultimately keep our transit system safe and able to provide essential transportation services during this unprecedented time.

Thank you so much for your support and cooperation. Together we will get through this safely.




All other boarding

Boarding for customers using mobility devices or with strollers.

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Intercity Transit is closely monitoring the latest developments in the novel coronavirus (COVID...

 | RIDER ALERT

New Headsign Alert: This Bus is Full

To help maintain proper social distancing on our buses, you may see “This Bus is Full” on the front and side of a bus as it approaches. We recommend that you wait for the next bus. If you choose to ride, please let the driver know. Please remember that, while this may cause some inconvenience, we are taking this step to help protect your health. We thank you for your patience and understanding.

Intercity Transit
@intercitytransi

We have added service to Routes 62A & 62B. Service now operates, every 15 minutes, 7 days a week, between OTC & Marvin Rd. The additional service is designed to reduce crowding onboard the busy routes. More info: intercitytransit.com/rider-alerts

10:43 AM · Jan 14, 2021 · GovDelivery

View Tweet activity



Rider Alert

All Routes

Effective:

Monday, April 13 until further notice

Regular bus service will be temporarily suspended and replaced with **advance reservation service for essential trips only** until further notice.

Customers who have essential trips, should call Customer Service at 360-786-1881 to schedule their ride.

MORE INFORMATION: [intercitytransit.com/rider-alerts](https://www.intercitytransit.com/rider-alerts)

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Published by Joy Adrian · May 13, 2020 ·



Advance reservation service tip #5: If you no longer need your advance reservation ride, please call 360-705-5827 to let us know as soon as possible, and no less than two hours before your scheduled pick-up window.

All tips about advance reservation service are at www.intercitytransit.com/COVID-19-response. Be safe and stay healthy!

ADVANCE RESERVATION SERVICE



**“KNOW BEFORE
YOU GO”**

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[INTERCITYTRANSIT.COM](https://www.intercitytransit.com)

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BY GOVERNOR'S ORDERS *STAY AT HOME*

Gov. Inslee has banned travel for all non-essential activities.

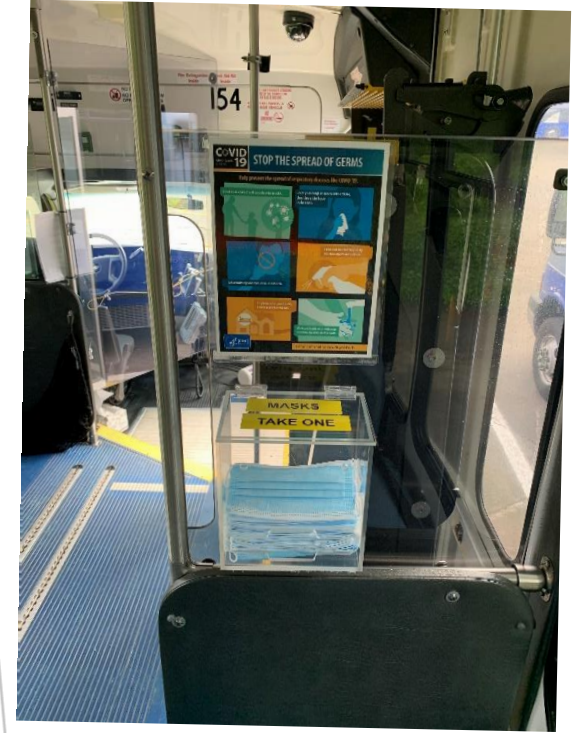
*IS YOUR TRAVEL FOR AN
APPROVED ESSENTIAL
TRIP?*

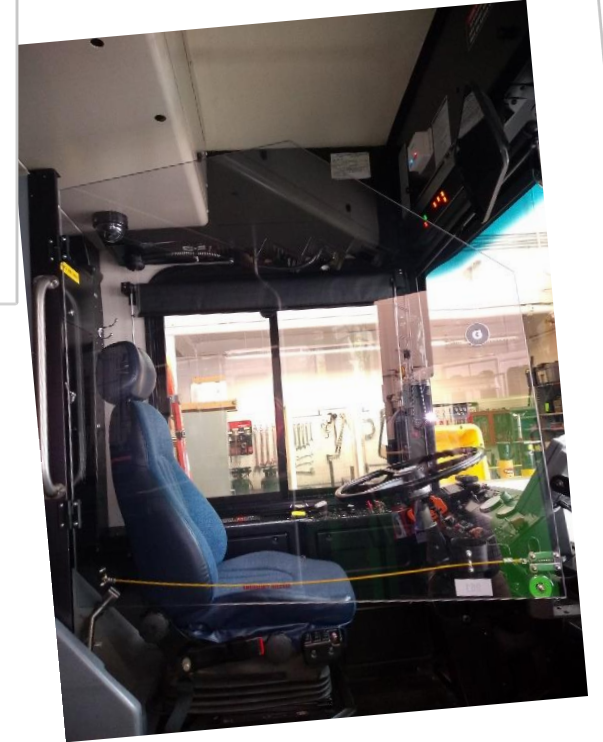
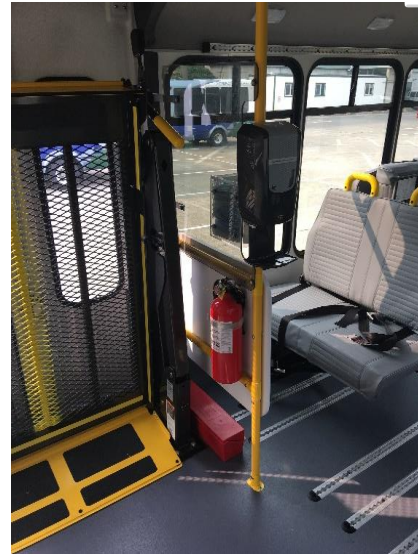
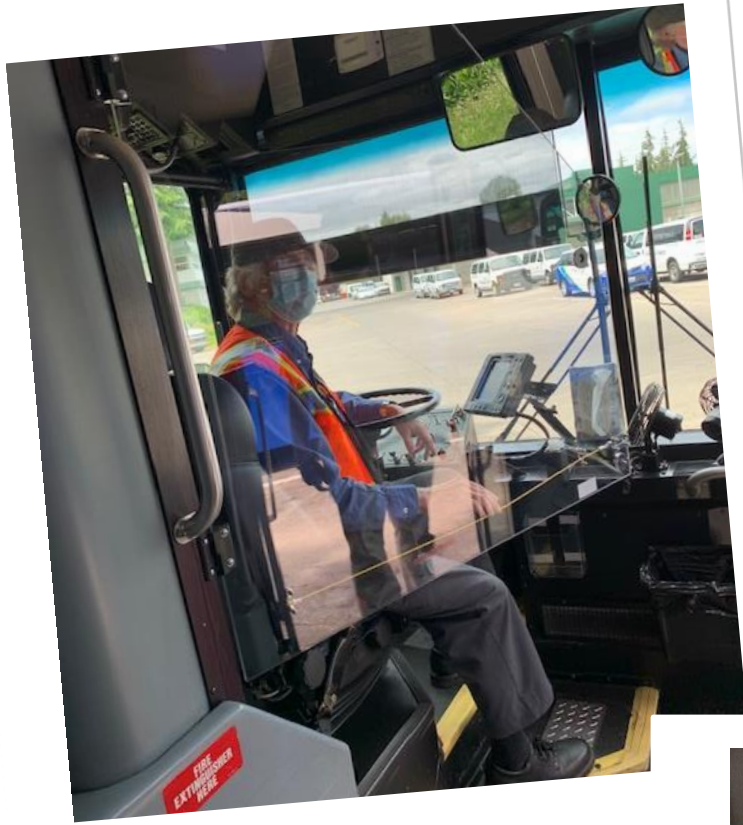
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Limited bus service begins June 21

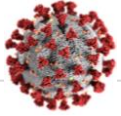




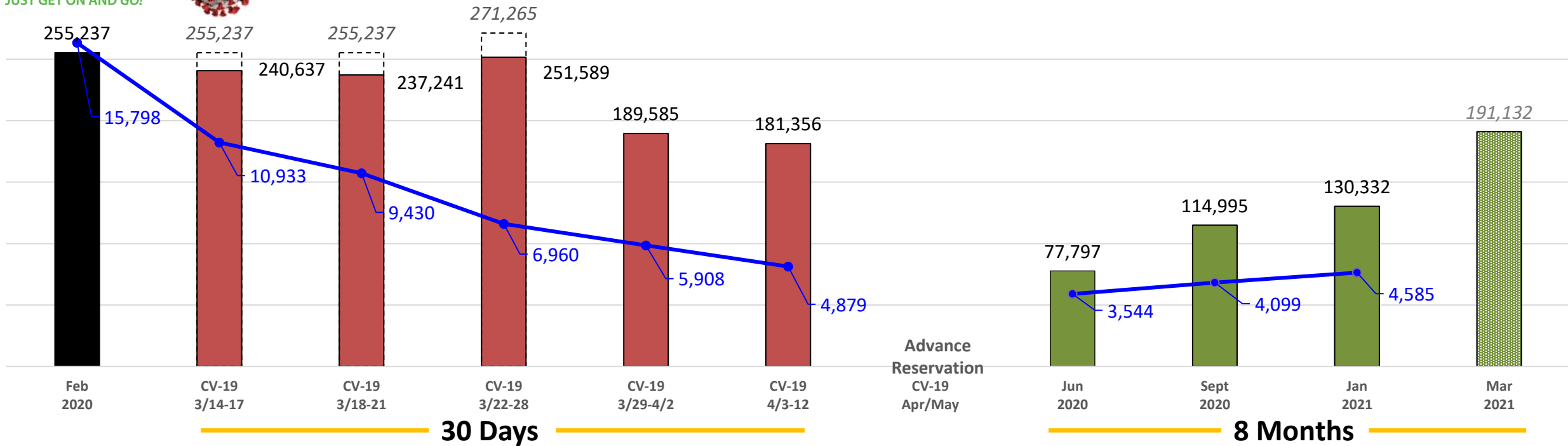




ZERO-FARE
JUST GET ON AND GO!



Fixed Route Revenue Hours (annualized)
Avg. Daily Boardings



1. Suspend Dash, Nightline, *The One* →
2. Reduction of Olympia Express →
3. Began the Route 65; reduced Express →
4. Weekend schedule (emergency bid) →
5. Reduced span; end service at 9:00 PM →
6. Essential trips only; Advance Reservation →
7. Restoration of Fixed Route Service →

Restored Service anticipated March 21st

- Additional trips in the morning & evening (“span of service”)
 - Most routes beginning service between 7:00a – 8:00a
 - Busier routes operating until 9:00p
- Additional Route frequency

| Current | Every 15 minutes | Every 30 minutes | Every 60 minutes | Other |
|---------|------------------|------------------------|--|--|
| | 62 | 13 | 12, 21, 41, 45, 47, 48, 60, 64, 65, 66, 67, 68, <i>The One</i> | 42 – every 45 minutes 94 – every 75 minutes |
| Planned | Every 15 minutes | Every 30 minutes | Every 60 minutes | Other |
| | 62 | 12, 13, 41, 65, 66, 68 | 21, 45, 47, 48, 60, 64, 67, 94, <i>The One</i> | 42 – every 45 minutes |

- Continued suspension of *Dash, Nightline & 612/620*

Planned Hours, Miles & Buses (fixed route)

| Weekday schedule = 532 daily hours 6,729 daily miles | Weekend schedule = 519 daily hours 6,556 daily miles |
|---|---|
| 46% increase from existing level 63% of pre-pandemic level | 47% increase from existing level 99% of pre-pandemic level |
| Annualized = 191,132 hours 2,417,325 miles | |
| 47% increase from existing level 71% of pre-pandemic level | |

- Weekday peak coach requirement = 41
- Weekend peak coach requirement = 40

Beyond March 2021...

- Continual focus on safe restoration of service
- Redistribution of service to match demand
- Implementation of Long-Range Plan