



# Procurement Plan 2021

[2021 - 2026 Strategic Plan](#)  
[2021 Budget](#)

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**Goal 1 –Assess the transportation needs of our community throughout the Public Transportation Benefit Area.**

***End Policy*** - Intercity Transit Authority, staff, and the public will have access to clear and comprehensive information related to the transportation needs of our Public Transportation Benefit Area.





- **Transit Guides**
- **Website Enhancements**
- **GovDelivery Contract**
- **Graphic Design Services**





# Video Production Services

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**Vehicle  
Wraps**

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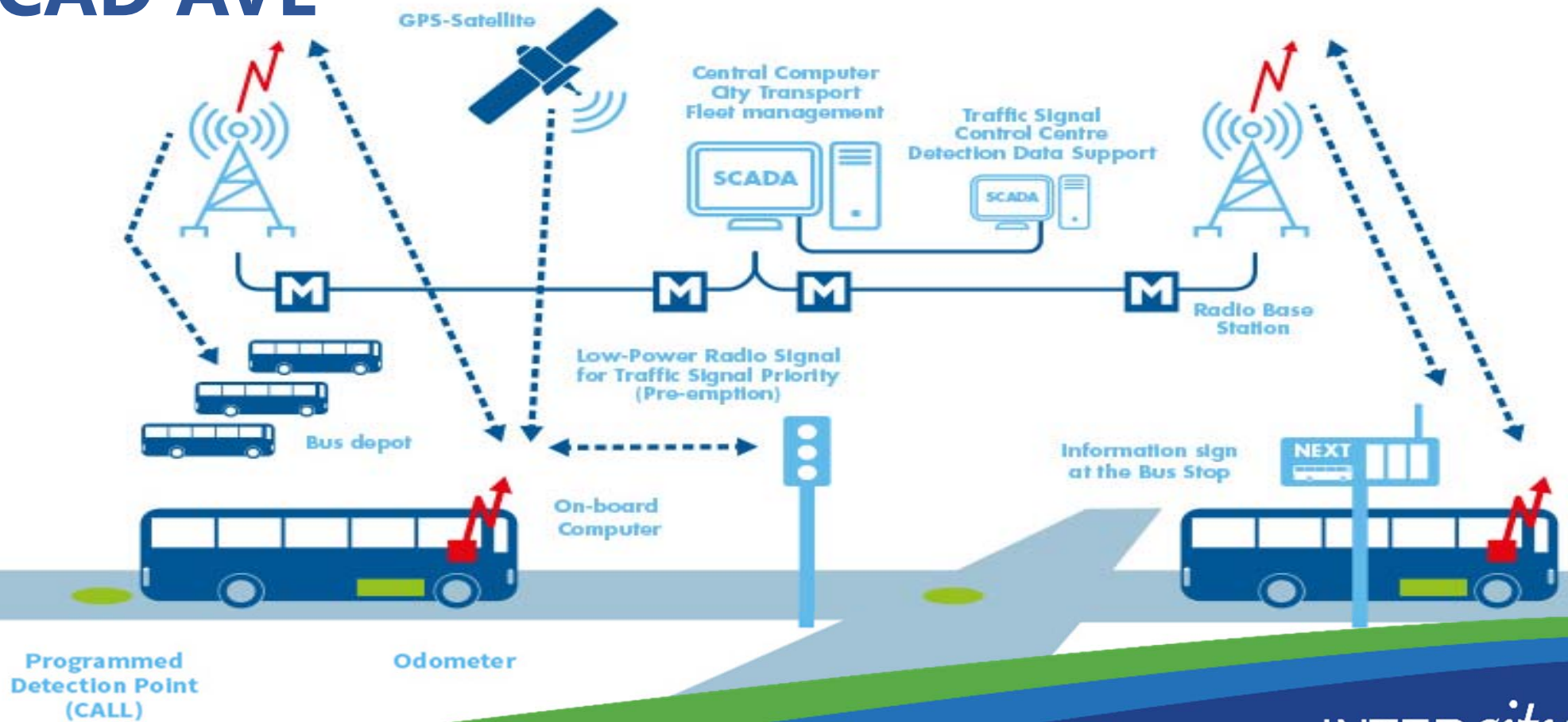
**Goal 2 - Provide  
outstanding customer  
service.**

***End Policy*** – Customers,  
staff and the broader  
community will report a high  
level of satisfaction.



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# CAD AVL







# Landscape Services

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# OTC Public Area Updates

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# Uniform Contracts

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**Goal 3 - Maintain a safe  
and secure operating  
system.**

***End Policy*** – Focus on the  
continual improvement for  
the safety and security of all  
customers, employees and  
facilities.



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## Pattison Base Construction



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# Pattison Furniture Package

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## Walk N Roll Lease



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**Bus Shelters  
Solar Lighting  
Rear Door Boarding  
(Zero Fare)**

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# FACILITY MANAGEMENT

- Martin Way Camera Replacement
- Centennial Station Cameras
- Elevator Maintenance
- HVAC Access Platforms
- Standby Generator SLA
- Exterior Paint Consultant
- LTC Gutter Replacement

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# Towing Services



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# Janitorial Services

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A man and a woman in light blue security uniforms with dark ties and star-shaped patches are working in a control room. The woman is holding a walkie-talkie to her mouth. In the background, a window shows the word 'SECURITY' in reverse. The bottom of the image features a green and blue diagonal graphic.

# Rider & Facility Security Services

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**Goal 4 - Provide responsive transportation options within financial limitations.**

**End Policy** - *Customers and staff will have access to programs and services that benefit and promote community sustainability, focused on serving the mobility needs and demands of our community.*



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# Fleet & Service Support Purchases

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# Enhanced Facility Access and Use



Goal 5 – Integrate sustainability into all agency decisions and operations to lower social and environmental impact to enhance our community.

*End Policy - Resources will be used efficiently to minimize the negative impact on the environment and the community and, to the extent feasible, efforts will be pursued that integrate or otherwise align with broader sustainability goals.*



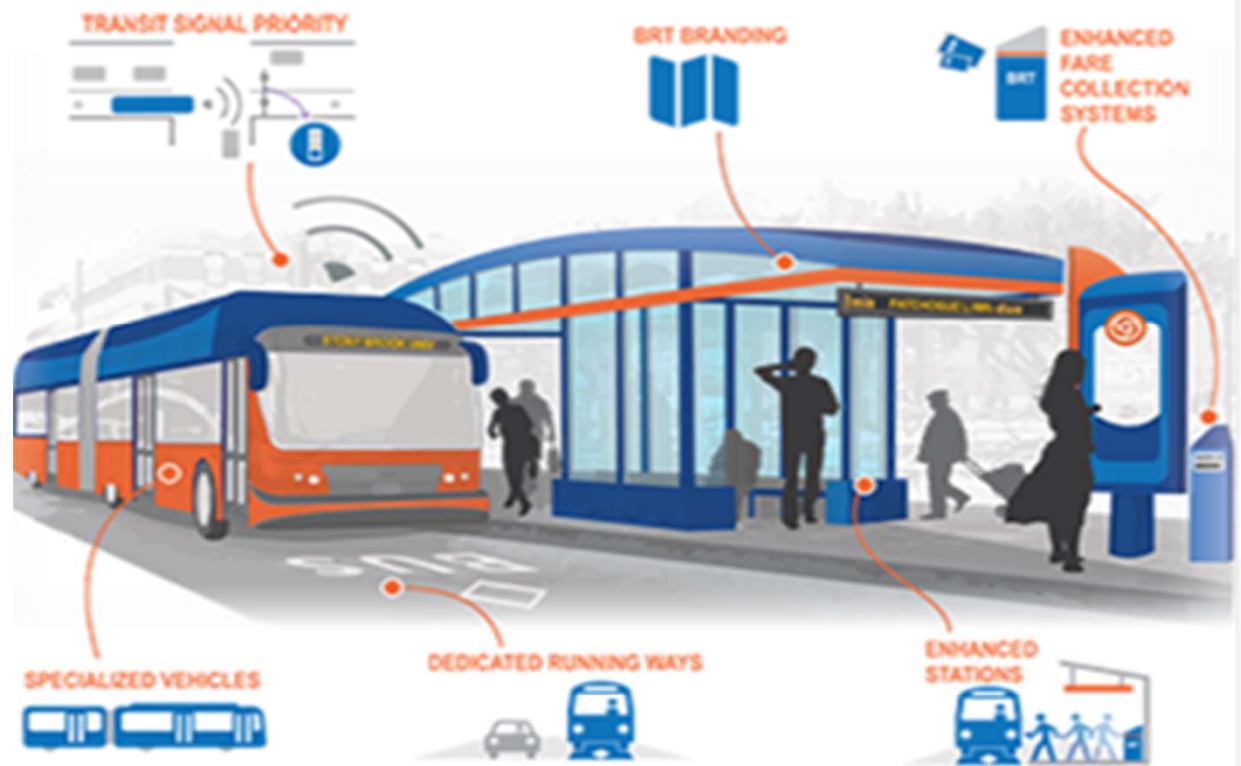
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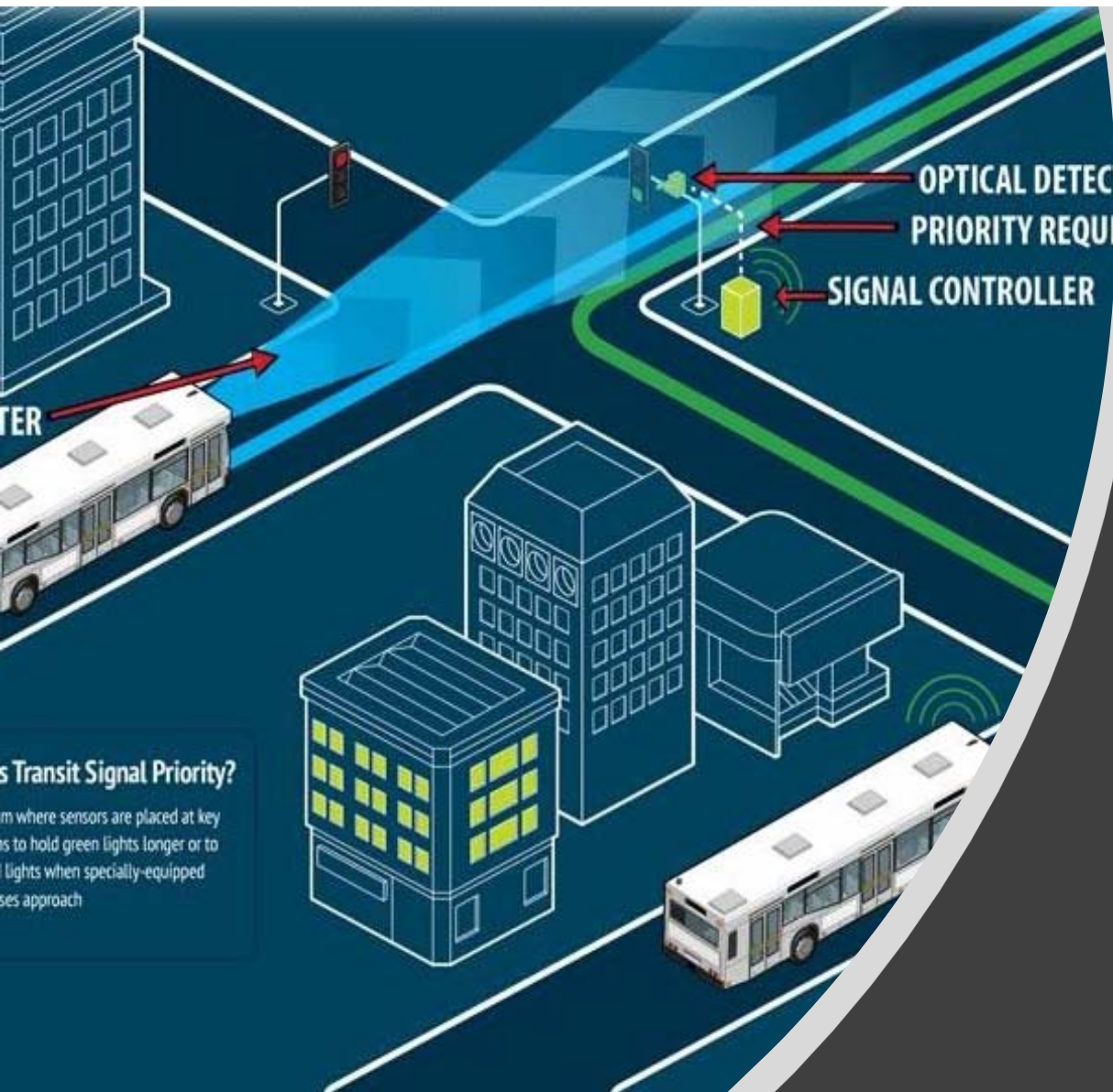


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# Bus Rapid Transit



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# Transit Signal Priority



Goal 6 – Encourage use of our services, reduce barriers to access and increase ridership.

*End Policy – Educate and encourage community members to explore, appreciate and utilize the benefits of our services and programs while making the system easier to use.*



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# Advocacy Services

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# Market Assessment Services

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A hand is holding a white, cloud-shaped piece of paper with the word "Questions?" written in blue. To the right of the paper is a silver, mesh-covered microphone. The background is a solid blue color. At the bottom of the image, there is a green and blue diagonal stripe.

**Questions?**

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