

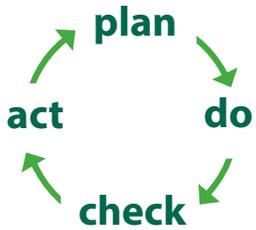
# Why?

ESMS helps us fulfill our agency mission and Environmental & Sustainability Policy by:

- Reducing our risk of harming the environment.
- Making Intercity Transit a healthier place to work.
- Helping us continually improve performance.
- Reducing our operating costs.
- Improving our public image.
- Improving shared environmental solutions and internal communications.

# How?

ESMS is designed to meet an international standard for environmental management (the ISO14001 standard of the International Organization for Standardization). This standard uses a method of continual improvement called "Plan-Do-Check-Act" Process.



# Who?

**Everyone!** Intercity Transit employees, leadership, vendors, and contractors play a part in the ESMS. The ESMS Core Team administers the program, Senior Management provides support and guidance, and other employees participate on implementation task teams.

**As an Intercity Transit employee, you must be aware of our ESMS program.** Your participation level depends on the type of work you do. You will receive general awareness training as well as job-specific training. Contact your supervisor if you have questions.

The ESMS Core Team began working on our ESMS in 2011 after the Federal Transit Administration selected our agency to participate in the national ESMS Training Program.

### ESMS Core Team members:

- Ann Freeman-Manzanares, General Manager
- Jim Merrill, Operations & Maintenance Director
- Paul Koleber, Maintenance Manager
- Eric Phillips, Development Director
- Mark Kallas, Facilities Manager
- Jessica Brandt, Environmental & Sustainability Coordinator
- Donna Feliciano, Marketing & Communications Coordinator



Intercity Transit's Sustainability Program supported by its leadership and employees.

Watch our ESMS Video:



# Environmental & Sustainability Management System

## Environmental & Sustainability Management System (ESMS)

is a tool that helps us achieve our economic, environmental, and sustainability goals. It helps us reduce our operation's environmental impact, protects valuable resources, ensures our compliance with regulations, and encourages process improvement and innovation.



For more information, visit: [intercitytransit.com/about/sustainability](http://intercitytransit.com/about/sustainability)

**INTERcity**  
**TRANSIT**

*Making a difference.*

# 2016 ESMS Focus Areas



Focus Areas are high priority activities, products, and services that may negatively impact the environment. We want to reduce or prevent negative impacts in these areas and our focus areas change over time.

## Vehicle Performance & Fuel Use

**Goal:** Reduce environmental, natural resources, and financial impacts of fuel use.

**Targets:**

Vehicle Type	Current	Target	Improvement
Coach	5.25 MPG	5.28 MPG	0.5%
Dial-A-Lift	9.81 MPG	9.86 MPG	0.5%
Vanpool	7 passengers/ van	7.5 passengers/ van	7%

**We will:**

- Complete testing of fuel additive and evaluate results.
- Complete testing of vehicle pre-heaters and evaluate results.



- Transition to synthetic transmission fluid.
- Transition to synthetic gear oil.

## Responding, Reporting, & Tracking Off-site Spills

**Goal:** Protect stormwater quality during off-site spill response.

**Target:** 100% employee training for all new procedures.

**We will:**

- Update Operator Manual for off-site spill response.
- Train Operators and Operations Supervisors on new off-site spill response procedures.



- Standardize off-site response and clean-up procedures with local jurisdictions.
- Report and track off-site spills with Safety Committee's Event Report form.

## Underground Storage Tank Replacement

**Goal:** Protect stormwater quality during off-site vehicle fueling.

**Target:** Zero spills during off-site fueling operations.



**We will:**

- Report and track fuel island spills with Safety Committee's Event Report form.
- Develop and implement temporary off-site fueling procedures.
- Perform spill drills to keep staff in practice.
- Update Spill Prevention and Emergency Clean-up Plan.

## New Underground Storage Tank Operations

**Goal:** Protect stormwater quality during vehicle fueling.

**Target:** Zero spills during first three months of new fuel island operation.

**We will:**

- Report and track fuel island spills with Safety Committee's Event Report form.



- Update fueling and bulk fluids delivery procedures.

