

RIDER NEWS

For information, contact Customer Service at **360-786-1881** or visit intercitytransit.com.

April 2024

Service Changes Coming Sunday, May 5



Our upcoming service change is another step forward in our effort to restore fixed-route bus service to our pre-pandemic level of service. Beginning

Sunday, May 5, 2024, Route 620 will have trips added to weekday schedules and adjustments will be made to several routes to keep buses moving and get you where you need to go on time. Once effective, these changes increase service to approximately 90.4 percent of our pre-pandemic service levels.

Service Details

- Time adjustments made to both weekday and weekend schedules on Routes 12, 41, 45, 48, 60, 64, 65, 67, and 68 to improve on-time performance.
- Time adjustments made to Route 42 weekday schedules.
- Trips added to Route 620 weekday schedules to increase frequency.
- Time adjustments made to Route 620 weekday and weekend schedules to improve connections with other regional systems in Pierce County.

We continue to work toward providing more bus service as we're able to. Adding service requires having enough bus drivers available to drive.

If you or anyone you know is interested in driving with us, please visit intercitytransit.com/employment.

The new schedules will be available April 15 at intercitytransit.com/servicechanges. Beginning Sunday, May 5, schedules will be available at intercitytransit.com/plan-your-trip/routes.

Phase 3 of OTC Northsite Improvements Began April 1

Phase 3 of construction at the Olympia Transit Center (OTC) began on Monday, April 1. During this phase of construction, all bays on the north platform will be closed temporarily.

Please board your bus at the following temporary locations:

- Route 62B will depart from the east corner of Olympia Ave.
- Routes 21, 60, 62A, 64, and 66 depart from Franklin St.
- Routes 41 and 48 depart from the west corner of State Ave.

Please visit intercitytransit.com/riders-alerts for additional details including a map.

This project will improve pedestrian safety, boarding accessibility and implement solutions to address mobility needs across OTC.

For questions about the temporary change, please call Customer Service at 360-786-1881.

Celebrate Earth Day on April 22



Every year on April 22, Earth Day marks the anniversary of the modern environmental movement that began in 1970. It's a day meant

to increase awareness of environmental issues. There are many ways to celebrate, but we encourage you to ride the bus, ride your bicycle, carpool, vanpool, or walk instead of driving.

Did you know that one of the best ways you can help protect the environment is to drive less? Every trip counts! You'll reduce your energy use, pollution and greenhouse gas emissions.

Public transportation is a cornerstone of community vitality, sustainability and environmental stewardship. Intercity Transit is committed to lowering our environmental impact with our commitment to sustainable practices.

We have made many fuel and vehicle choices over the years to reduce our emissions. In 2022, we started working with the Center for Transportation and the Environment (CTE) to develop a long-term, zero-emission fleet transition plan. Zero-emission vehicles include hydrogen fuel cell electric and battery electric buses. In 2023, we purchased 28 propane Dial-A-Lift vehicles that replaced aging diesel Dial-A-Lift vans. The new propane vans produce lower emissions of harmful air pollutants and greenhouse gases compared to gas or diesel vehicles.

In addition, we worked with CTE in 2023 to complete the first step in analyzing the costs and other impacts of transitioning to a zero-emission fleet and have begun working on the next steps in the process, including creating a formal zero-emissions fleet transition plan.

2024 Bicycle Community Challenge Spring Events



Spring is here and it's time to get outside and ride your bicycle! Join Intercity Transit's Bicycle Community Challenge for their upcoming spring events:

the Earth Day Market Ride, April 20, and the month-long Bicycle Community Challenge in May.

Earth Day Market Ride

Meet your neighbors and enjoy a bike ride to the Farmers Market! Group rides, including a family-friendly route, start in several different neighborhoods and converge downtown at the Heritage Park fountain. Then we'll ride to the Olympia Farmers Market.

Annual Bicycle Community Challenge

Bicycling for any reason is good for individual and community health, and can lead to fewer car trips. Intercity Transit's Bicycle Community Challenge (BCC) makes biking fun with prizes and community spirit.

All riders and experience levels are welcome, so whether you're newly bike-curious, a die hard roadie, or a trail shredder, log your rides, have fun and win prizes this May!

2023 Walk N Roll Report



In 2023, Intercity Transit's Walk N Roll education program continued its work to increase independence, improve safety and inspire a healthy lifestyle by making walking, biking,

rolling, and riding public transit more accessible to people in Thurston County. Walk N Roll's success is made possible through strong partnerships with schools, city and county governments, and local community organizations. In 2023, they:

- Taught **821** youth essential bicycle safety skills.
- Provided **96** youth and adults with the skills needed to ride a bike for the first time.
- Received **85** bike donations from our community.
- Supported volunteers as they learned and practiced bike mechanic skills while refurbishing **97** bikes.
- Provided public transit education to **370** youth.

To learn more about their accomplishments, read their report at intercitytransit.com/sites/default/files/2024-03/2023-WNR-AnnualReport.pdf.

Learn to Ride with Walk N Roll

In Walk N Roll's Learn to Ride classes, youth will practice the basics of balancing, pedaling, and turning a bicycle. The program provides helmets, bikes, and welcoming bike mentors.

Dates, Times and Locations

Tumwater Historical Park (ages 3-12)

- Saturday, April 6 from 2:30 to 4 p.m.
- Saturday, May 5 from 2:30 to 4 p.m.

Register at <https://bit.ly/4auz03o>.

Briggs YMCA (ages 3-8)

- Sunday, April 7 from 12 to 1:30 p.m.
- Sunday, May 6 from 12 to 1:30 p.m.
- Sunday, June 2 from 12 to 1:30 p.m.

Register at <https://bit.ly/49kBosu>.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.