

RIDER NEWS

For information, contact Customer Service at **360-786-1881** or visit intercitytransit.com.

December 2023

Holiday Service Reminders



December & January

Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the following holidays:

- Christmas Day, Monday, Dec. 25, 2023.
- New Year's Day, Monday, Jan. 1, 2024.

In addition to the holiday closures, service ends early on Christmas Eve, Sunday, Dec. 24. We will operate regular schedules on New Year's Eve, Sunday, Dec. 31.

Visit intercitytransit.com for more information or contact Customer Service at 360-786-1881.

Prepare Now for Winter Weather

WINTER WEATHER REMINDERS



Intercity Transit is committed to providing service in snowy and icy conditions as long as it is safe to do so. We encourage you to prepare now and become familiar with our snow detours at intercitytransit.com/bus/routes/snow-detours.

Here are a few reminders:

1. The best way to know if the route you ride is on detour or delayed is to receive real-time information from us via text message or email. Sign up at intercitytransit.com/subscribe.

2. In the event of winter weather we will post information on our website at intercitytransit.com/rider-alerts, on Facebook (facebook.com/IntercityTransit), on Twitter (twitter.com/intercitytransit), and local radio stations.
3. Download the free myStop app (available for iOS and Android) to track buses in real-time.

We will continue to provide tips for traveling with us throughout the season. For questions or assistance please call Customer Service at 360-786-1881.

Look for Jingle Buses on a Route Near You



Have you seen our Jingle Buses decked out and spreading holiday cheer throughout the community? This holiday season, we have two festively decorated Jingle Buses and a Dial-A-Lift van that are sure to put a smile on your face! The Jingle Buses will travel on a different route each day through Sunday, Dec. 31.

The Jingle Bus has been an Intercity Transit tradition since the 1980s and is our way of thanking our riders during the holiday season.

Be sure to follow us on Facebook, facebook.com/IntercityTransit, for details and tag us when you ride. We wish you a happy and safe holiday season!

Ride the Bus to Shop, Dine and Play Local this Holiday Season



Let's face it, looking for parking isn't fun and adds unnecessary stress to the holiday season. Avoid the parking hassle and ride the bus to shop, dine and attend events!

We have bus routes that will take you to popular local shopping destinations including Capital Mall, South Sound Center, as well as to small businesses in downtown Olympia, and beyond!

All buses are zero-fare, meaning you don't pay anything when you get onboard. It's never been easier to just get on, and go!

There are many ways to travel depending on your starting location and destination, but here are a few route suggestions to get you started:

- **Capital Mall:** From the Olympia Transit Center, hop on Routes 45, 47 or 48.
- **South Sound Center (Marshalls, Kohls, Target, etc.):** From the Olympia Transit Center, hop on routes 64, 66 or 68.
- **Downtown Olympia:** From the Lacey Transit Center, hop on Routes 62A, 62B, 64, 66, or 620.

Use our online Trip Planner at [intercitytransit.com/plan-your-trip/trip-planner](https://www.intercitytransit.com/plan-your-trip/trip-planner) for a trip plan with step-by-step instructions. For additional trip planning assistance, call Customer Service at 360-786-1881. Staff are available to assist customers daily, 7 a.m. to 6 p.m.

Travel Training Tips



The season's short, wet days make pedestrians and bicyclists less visible to drivers. Our drivers make every effort to watch for passengers waiting at bus stops, but we need your help!

Intercity Transit's Travel Training program would like to share a few ways for you to make sure you're safe and prepared when riding the bus. Our travel trainers recommend taking a few minutes when planning your trip to check the weather and gear up accordingly.

As the days continue to get shorter, be sure to "Be Safe. Be Seen." by adding some shine, wearing bright colored or reflective clothing or lighting yourself up. This is especially important in the early morning and evening hours.

If you or someone you know would like to learn to navigate our bus system confidently, our travel trainers are here to help! Call 360-705-5879 to schedule an appointment.

Remember these tips when riding the bus to ensure our operators and other drivers can see you when it's dark. Visit [intercitytransit.com/besafe](https://www.intercitytransit.com/besafe) for more information about how you can "Be Safe. Be Seen."

Volunteer at Amtrak

Did you know that the Amtrak Centennial Station is completely run by volunteers? Since the station opened in 1993, volunteers have kept it running.

They're recruiting volunteers to open and close the station, provide information, help passengers on the platform, and monitor trains. Volunteer schedules are flexible and ideal for retirees and students looking to get involved in the community.

Volunteers are required to complete a no-cost background check and a one-year commitment. They provide training and ongoing support, but you must have computer knowledge and an email for communication purposes.

If you're interested in volunteering, email stationschedular@outlook.com or call 360-438-5340.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.