

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

October 2021

Bus Stop Enhancements Coming this Fall



Intercity Transit is improving 47 bus stops to provide easier access to both the front and back doors of buses. These accessibility improvements will expand landing pads in support of our long-range

plan and “zero-fare” demonstration project that eliminated collection of bus fares. Construction began Sept. 1 and will continue throughout fall 2021.

During stop closures riders will be asked to use a nearby alternate stop, or a temporary stop next to the construction.

Each week we’ll send out rider alerts and post notices on affected bus stops, including where riders can get on and off the bus.

For more information visit intercitytransit.com/rider-alerts or contact Customer Service at 360-786-1881 with questions or for service information.

Public Comment Invited on 2022 Budget and Strategic Plan



Intercity Transit is asking for your input on the 2022 draft budget and six-year strategic plan.

Both documents will be available at

intercitytransit.com/about-us/publications on Wednesday, Oct. 13.

You can provide comments by:

- Calling 360-705-5852.
- Emailing tellus@intercitytransit.com.
- By mail to Intercity Transit, P.O. Box 659, Olympia, 98507.
- Attending the public hearing by phone on Wednesday, Nov. 3.

If you need assistance accessing the budget or strategic plan, please call Customer Service at 360-786-1881.

Improvements Coming to the Olympia Transit Center



Beginning Oct. 4, we will begin construction of site improvements in the southwest corner of the Olympia Transit Center (OTC) site, adjacent to State Ave. and Washington St.

Site Improvements Include:

- New sidewalks and ADA ramps along State Ave. and Washington St.
- New pathways to improve pedestrian flow onsite and crossing to the main bus platform.
- Updated landscaping.
- Updated lighting, benches and amenities.

Construction is anticipated to be completed mid-December of 2021.

What to Expect During Construction:

Typical construction hours are weekdays from 7 a.m. to 5 p.m. Pedestrians and riders can expect sidewalk closures on State Ave. (between Franklin St. and Washington St.) and on Washington St. (from State Ave. to mid-block on Washington St.).

The bus stop on State Ave. (The One) will be relocated to Olympia Ave. during construction.

Bay L, which has connections to Mason Transit, Grays Harbor Transit and Twin Transit, will be temporarily relocated to Olympia Ave.

Riders who access services at the OTC should be aware of the potential for temporary closures and pedestrian detours, pay attention to posted notices, and plan additional time to reach their bus stop. Construction is not anticipated to impact bus arrivals and transfers on the main bus platform at the OTC.

If you have questions, please contact Tammy Ferris, Procurement Coordinator, at 360-705-5818 or email tferris@intercitytransit.com.

We're Here to Help



When you're riding the bus, remember that the driver is there to help. If you have questions, concerns or need assistance, you can approach them. They're happy to assist you when it's safe to do so.

Customer Service at Olympia Transit Center Closed for Staff Training Oct. 27



The Customer Service counter at the Olympia Transit Center will be closed for staff training from 1 to 3 p.m. on Wednesday, Oct. 27. The lobby and restrooms

will remain open and staff will be available at the transit center to provide assistance if needed. The Customer Service counter will be open from 7 a.m. to 1 p.m. and again from 3 to 6 p.m.

Earn-A-Bike Offering Remote Learning Classes



Intercity Transit's Earn-A-Bike classes is offering virtual classes through local parks and recreation programs this fall.

Students who enroll will receive instructions and links to short educational videos with embedded quizzes. Students who successfully complete these quizzes will be offered a refurbished bicycle, helmet, and accessories.

This program is open to all youth ages 11 through 17 who live in Thurston County. Classes are self-paced and online. Bike and helmet fittings will take place in our bike shop in downtown Olympia across from the Olympia Transit Center.

Please visit intercitytransit.com/walknroll/earn-a-bike to register for classes. There is a \$5 fee for registration.

October is Walk to School Month: Walk, Ride or Roll to a Better Future



Walk, ride or roll to a better future this October during Walk to School Month! For help

planning the safest route to school use the school walking route maps found at www.trpc.org/935/walking.

Walk N Roll is part of Intercity Transit's Youth Education Program which focuses on building the next generation of bikers, walkers and bus riders. For more information call 360-705-5855 or email walknroll@intercitytransit.com.

Take Thurston Regional Planning Council's Transportation Priorities Survey



Thurston Regional Planning Council would like to hear from you! They want to learn more about your transportation needs and priorities to better plan for the future. Take

their short Transportation Priorities survey at <https://www.surveymonkey.com/r/7HY9F7M>. For more information about the survey, visit trpc.org.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.