

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

August 2021

Service Changes Planned for Sept. 19, 2021



Our upcoming service change will add more service to accommodate your transportation needs. Weekday service on most routes will begin at or before 6 a.m.

to help riders get to work. Once these changes are effective, weekday and weekend service will be 76 percent and 95 percent of our pre-COVID-19 service levels, respectively.

Service Details:

- **Earlier service:** Service will begin on most routes at or before 6 a.m.
- **Route 13:** Increased frequency from 30 minutes to 15 minutes.
- **Route 60:** Will be re-routed from Ensign Rd. to provide service on Martin Way between Ensign Rd. and Lilly Rd.
- **The ONE:** Service will be provided weekdays every 15 minutes from 7:15 to 9:30 a.m. and 1:30 to 6:20 p.m. There will no longer be service on the weekends.

Schedules will be available Tuesday, Sept. 7 at intercitytransit.com/servicechanges. Beginning Sunday, Sept. 19 the schedules will be available at intercitytransit.com/bus/routes.

We continue to work on providing more bus service on our journey to recovery. Reintroducing service requires having enough operators available to drive.

We look forward to resuming our previous service levels as much you do. We know this has been a challenge and we appreciate your patience.

Public Comment Invited on Proposed Flat Rate Fare for Vanpool



The Intercity Transit Authority will hold a public hearing on Wednesday, Aug. 18, 2021, to receive comments on

a proposed flat rate fare structure for the agency's vanpool program.

In 2018 voters approved IT Proposition 1 to create more access to public transit. The proposed flat rate fare would simplify the current rate structure, provide flexibility in response to a changing work environment, and better support access to jobs, which benefits employees and employers in our community. A summary of the proposed changes and process will be provided at the meeting.

You can find more information about the proposed changes at intercitytransit.com/vanpool/flat-rate-fare.

Your Input is Important

You can comment on the proposed flat rate fare demonstration project at the public hearing on Aug. 18. The public hearing will take place by telephone or other remote means in accordance with Governor Inslee's Proclamation 20-28.15, in response to the COVID-19 state of emergency. Further details on how to provide comment at the public hearing are posted at intercitytransit.com.

If you cannot provide public comment during the public hearing, you can submit your comments by:

- **Email:** tellus@intercitytransit.com
- **Phone:** 360-705-5852
- **Mail:** P.O. Box 659, Olympia, WA 98507
Attn: Vanpool Fare Demo Project

All comments must be received by 12 p.m. on Aug. 18, 2021, to be considered.

Drive with Intercity Transit



We are looking for candidates with strong customer service skills and a passion for serving our community to become

bus drivers. Intercity Transit provides all necessary training, including Commercial Driver License (CDL) training and testing.

Some of the benefits include:

- Full-time positions, 40-hours per week with opportunity for overtime.
- Wages ranging from \$21.31 to \$30.20 per hour.
- Health insurance, Washington State pension and deferred comp retirement plans.
- Paid sick and vacation leave.
- Awesome coworkers!

For more information about the positions, including wages and benefits, please visit [intercitytransit.com/employment](https://www.intercitytransit.com/employment).

Join the Community Advisory Committee



The Intercity Transit Authority (Authority) will be seeking civically-minded individuals to serve on the Community

Advisory Committee (CAC) for a three-year term.

As part of the CAC, you'll be part of a 20-member advisory group that provides input to the Authority on local public transportation issues. Members of the committee represent a cross-section of the community and must live within our Public Transportation benefit area to apply.

Applications for this opportunity will be available on Wednesday, Sept. 1 and more information about the positions will be available at [intercitytransit.com](https://www.intercitytransit.com) in the coming weeks.

Federal Mask Order Still in Place



As our community continues to open up, please note the Federal Mask Order remains in place at least through Sept. 13, 2021 and requires everyone to wear proper face masks while riding transit, planes, trains, ferries, and inside any transit building.

We will continue to keep passengers informed of any changes to the requirement.

Promote Traffic Safety in Your Neighborhood



Put a sign with a traffic safety message in your yard and help make Olympia a safer place for people to walk and roll. Intercity Transit's Walk N Roll program, Target

Zero, Safe Kids Thurston County and the Olympia Police department with funding from State Farm are working together to organize a traffic safety campaign and we need your help. Choose from three beautiful signs designed by Thurston County youth to help encourage drivers to slow down, making our roads safer for everyone.

If you live in Olympia, you can pick up a free yard sign at 3419 Harrison Ave. NW in Olympia Monday through Friday from 8:30 a.m. to 5 p.m.

To learn more about the traffic safety campaign, visit [intercitytransit.com/yard-signs](https://www.intercitytransit.com/yard-signs).

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.